

Welcome to the quarterly update on all things Risk and Governance!

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## Department News:

- A new Quality Governance Lead will be starting in June – Introduction will be included in the next newsletter
- The LERNS launch was a very successful positive change
- Adomas Dregunas was appointed in the department as a Datix Administrator

## Welcome to Adom

*Hi all, my name is Adom and I joined the Quality & Risk Team as a Datix administrator. I am predominantly based on the Poole site. I have significant healthcare assistant experience across the trust and recent experience working in the laboratory. I am currently reading for a BSc Biological Sciences degree.*

*In my spare time I swim, read and travel. I like to visit galleries and museums.*



## Clinical Audit

- **New project approvals** During Q4 2021/22, there were 60 projects approved by the Clinical Audit Approval Group (28 registered via the RBCH office, 32 via Poole).
- **UHD Clinical Audit Plan** The 2022/23 UHD Clinical Audit Plan has been collated and approved by the Clinical Audit and Effectiveness Group (CAEG).
- **National Audits** At the end of Q4, UHD was participating in 100% of eligible (n=50) national audits.
- **UHD Clinical Audit Database** We are continuing to develop our new UHD database, aiming to launch by the end of May 22

**Clinical Audit and Effectiveness Group** During the next quarter we are planning on holding the first face-to-face meeting of CAEG since the merger.

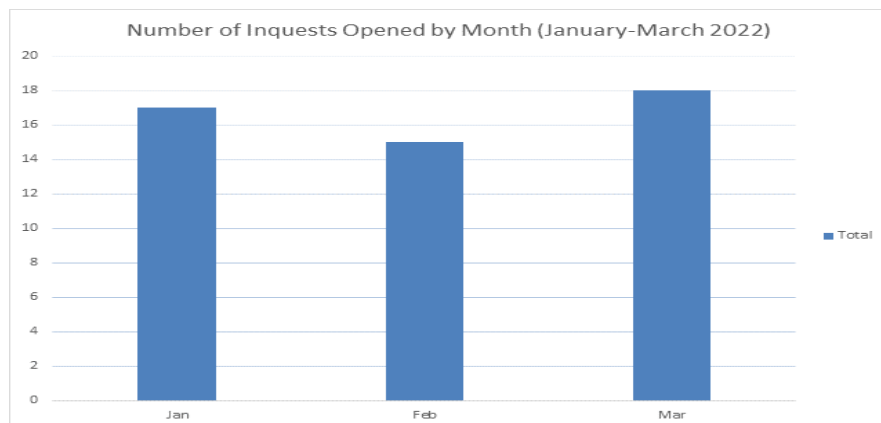
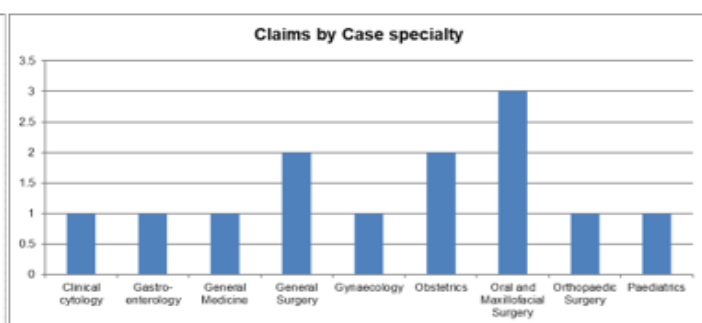
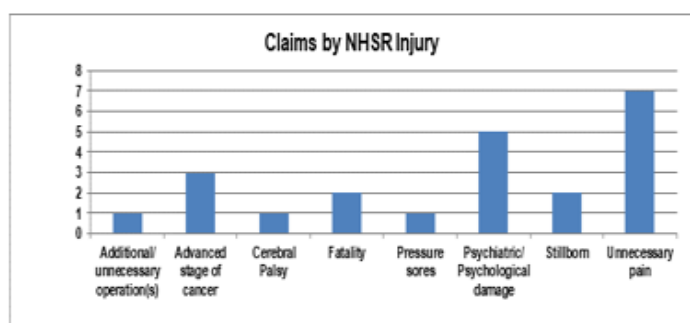
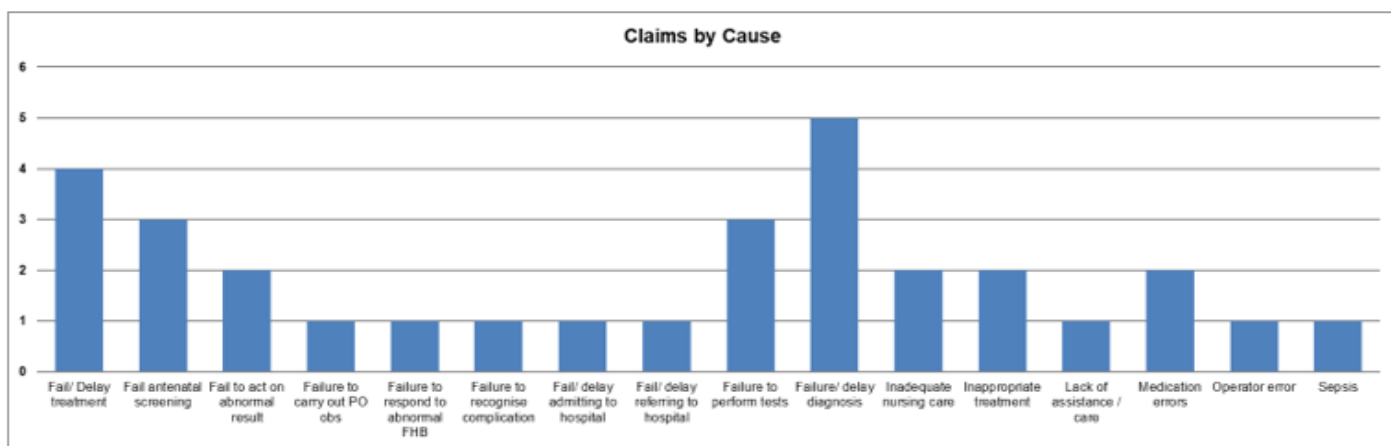
[Clinical Audit Awareness week – 13<sup>th</sup> – 17<sup>th</sup> June 2022. Look out for more details on the intranet soon!](#)

## Medical Examiners

- Across the 21/22 Financial Year, the ME Office has **reviewed 100% of acute inpatient deaths**.
- Our Community ME Office is now at full complement. **We have 5 Community Medical Examiners, working 1 day a week each.** They are: Dr Emma Sands, Dr Mandy Evans, Dr Karen Steadman, Dr John Holloway and Dr Paul Barker. We also have a full team of MEOs working in the service, who are currently rotating to understand each site's processes. Our **full team of MEOs** are now: Becky Protopsaltis, Natalie Rapley, Morgan Smith, Ryan Barter, Alison Pearce, Sue Hoyland and Teresa North.
- Our **Community ME Service went live in Quarter 4**. A pilot took place throughout March, with 10 individual GP Practices. On 28<sup>th</sup> March, we went to Phase 1 of our Roll Out and have on boarded a further 7 practices with more in the pipeline to join over the next few weeks.
- We now have 2 offices at RBH – one for the Acute Service which has been extended to facilitate our larger team and better interaction with the presenting clinicians, and also an office up in the Management Suite for the Community Office.

# Spotlight - Litigation & Inquests

Fourteen new clinical negligence claims were received in Q4 relating to the following specialities:

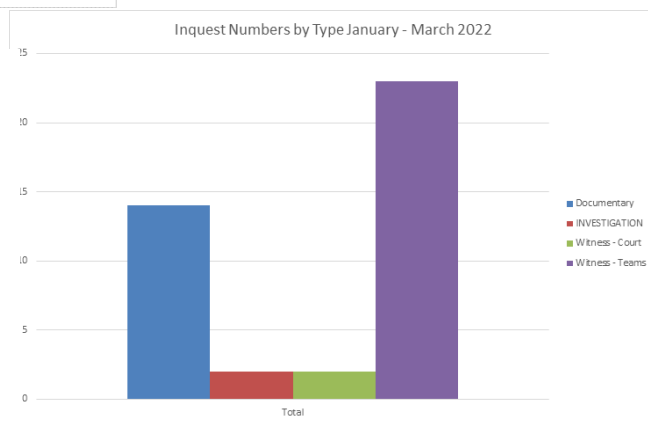


In Quarter 4 2021-2022 the Trust were notified of 50 investigations being opened by the coroner.

The numbers received each month are shown in the graph

The coroner concluded 41 investigations where the Trust were involved and these can be broken as follows:

- 25 required attendance at court either via TEAMS (23) or in person (2)
- 14 were heard on a documentary basis
- 2 investigations were completed without reverting to inquest.



From May 22, the coroner has started to request attendance in person for all inquests. Currently the coroner is listing inquests to be heard approximately 8 months after they are opened. The Trust currently has 37 inquests that are due to be heard in 2022 however that figure will increase as the coroner continues to manage the outstanding inquests as well as listing new ones.

### Non-Clinical Claims

The Trust did not receive any non-clinical claims in this reporting period however two Employers Liability Claims were closed. For one claim the trust denied liability as the incident occurred as a consequence of the actions of the claimant. The second claim admissions were made and the claim was settled.

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### Risk Advisors – Clinical Risk

**Diane Potter – Risk Advisor – Clinical Risk**

**Natasha Sage – Risk Advisor – Clinical Risk**

We have now been in post as Clinical Risk Advisors for eight months, we spend our time supporting all aspects of the LERN Review process to manage patient safety incidents across the organisation.

This includes:

- Facilitation and support of investigation scoping meetings, learning panels and update meetings
- Ensuring that investigation processes are effectively managed in a timely manner.
- Promoting learning from LERNS across the organisation
- Facilitating training on LERN forms, RCA principles, Duty of Candour and Junior Doctor induction

We are available to provide support to clinical areas as required so please don't hesitate to get in contact on 4014 or via [qualityriskteam@uhd.nhs.uk](mailto:qualityriskteam@uhd.nhs.uk)

### Quality Governance

- The Governance audit has been completed and a report submitted to Quality Committee. The Governance Team are currently creating an action plan to share with the care groups based on the report recommendations
- **Kelly Ambrose, Quality Governance Lead due to start on 8<sup>th</sup> June**
- The CQC are in the process of aligning their monitoring and inspection processes to their new strategy. A link to the webinar presented by the CQC Head of Policy can be found below:

<https://www.youtube.com/watch?v=pvYBtRYhZZg>

### Health & Safety

[The Health and Safety Audit Tool is open for completion!](#)

The HASAT Audit for 22/23 is out for data collection (Quarter 1 April – June 22). Ward/Department/Service leads can access the Form and further information [here](#)

**The purpose of the HASAT Audit is to:**

- provide evidence that health and safety requirements are being met throughout the Trust in accordance with current legislation and Trust policy.
- signpost and highlight best practice
- facilitate quality improvement for staff safety and safe systems of work.

To see the Trusts performance last year please see the HASAT intranet pages.

For further information please contact your Local [Health and Safety Advisor](#).