Hearing aid fitting and cleaning information sheet

NHS
Dorset HealthCare University
NHS Foundation Trust

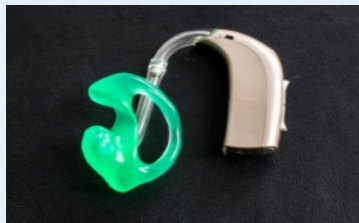## Fitting your hearing aid

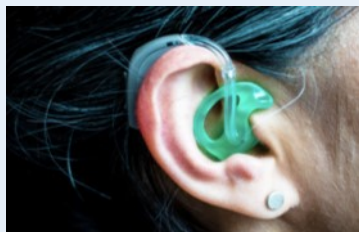**Step 1:** The picture shows the main two parts the hearing aid and mould.

This picture shows the earmould **incorrectly** attached on the hearing aid.
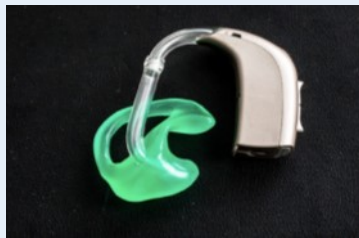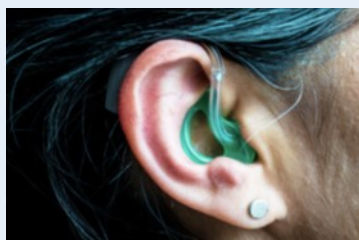
Step 2: This picture shows the earmould **correctly** attached on the hearing aid.

Incorrectly fitted hearing aid.

Step 3: Correctly fitted aid.

Cleaning your hearing aid

Try to keep your thin tube clean by wiping daily with a mild wet wipe such as a baby wipe. If the tubing is blocked or the earmould gets very dirty, you can clean it in the following way

Detach the tube from the hearing aid with a firm tug. Be careful not to bend the tubing as a bend will stop the sound from going through to your ear from the hearing aid.

You should have been provided with a cleaning tube at your fitting appointment. Insert this through the top detached tubing to clear any debris or wax.

Reattach the tubing by 'clicking' it together with the hearing aid.

Using your hearing aid with a telephone

The top of the handset needs to be positioned as closely as possible to the microphone on the hearing aid. This will be at the top of your ear.

Other information

OFF
Click

The hearing aid is turned on and off by opening and closing the battery compartment.

Replace batteries every 7 -10 days.

Red markers in the battery compartment indicate the aid is for a **right ear** and **blue markers** indicate the hearing aid is for the **left ear.**

The tube that connects the earmould to the hearing aid should always be **soft/ flexible**. When the tubing becomes hard/ less flexible it needs to be replaced as this affects the functioning of the hearing aid. Please contact the audiology department on **0300 3038640** to get the tubes changed.

Main Centre

11 Shelley Road, Boscombe

Open Monday to Friday: No appointment necessary

9.00am until 4.30pm

Poole Healthcare Centre

Boots, Dolphin Centre

Open Monday to Tuesday: No appointment necessary

9.00am to 12.00pm and 2.00pm to 4.00pm