



Hello,

can you hear me?



TOP TIPS to improve your communication with people with hearing loss

Do's:

- Speak to the patient **face to face**
- Gently tapping them on their shoulder
- Always maintain **eye contact**
- Choose a place with **good lighting** and somewhere with privacy



Don'ts:

- **Do not** choose an environment with excess noise
- **Shouting** can be slightly painful or uncomfortable for those wearing a hearing aid
- Shouting can come across as aggressive and rude
- **Be aware** you could be breaching confidentiality by shouting

