

Travel to the Dorset Prosthetic Centre

Who is this leaflet for?

This leaflet is for anyone who is travelling to the Dorset Prosthetic Centre.

What options are there for travelling to the hospital?

If possible please try and arrange your own transport to bring you to your hospital appointment. You could ask a relative, friend, use your local organised community transport or Friends of the GP practice who sometimes provide a car service.

If you require information about the availability of community transport in your area please contact a clinician at the Centre on: **0300 019 4363**.

There are two extra wide parking bays and many other spaces for people with disabilities in the car park directly outside the Centre.

There is a charge of £2.20 for two hours. Only blue badge holders who are exempt from vehicle excise duty may park free of charge.

If you are able to travel to hospital independently, and are in receipt of any of the benefits listed below, you are entitled to claim back public transport costs:

- Income support
- Income-based jobseeker's Allowance
- Income-related Employment and Support Allowance
- Working Tax Credit (WTC) with Child Tax Credit (CTC)
- WTC with a disability element or a severe disability element
- CTC but you're not eligible for WTC
- Pension Credit Guarantee Credit
- You receive Universal Credit and meet certain criteria
- War Disablement Pension and of the qualifying benefits/credits
- Named on a HC2/HC3 certificate
- If you are not in receipt of a qualifying benefit but on a low income you may be eligible for the NHS Low Income Scheme. Please discuss with a clinician.

You will need to show proof of the qualifying benefit and travel receipts at the time of claiming.

If you have any questions please speak to a clinician at the Centre.

Bus services are available to and from the hospital

www.wdbus.co.uk tel: **01202 673555**

www.yellowbuses.co.uk tel: **01202 636000**

The Bournemouth Railway Station is approximately 5 miles from the hospital and taxis and buses are available from the station to the hospital. Please see: www.traveline.info for more information.

Am I entitled to hospital transport?

Each Clinical Commissioning Group who provides transport has a set of strict guidelines indicating who is entitled to transport. You will be eligible for hospital transport if you have difficulty accessing a car because:

- You are unable to transfer into a car
- You can only travel in a wheelchair
- You are unable to leave home independently due to access problems

In these circumstances the staff at the Centre can arrange hospital transport. To do this the staff will need information from you including the type of wheelchair you will be using. Using hospital transport will mean a longer journey to the hospital as other patients may be picked up along the way and at the end of your treatment the transport may not be available straight away. An escort can only be booked if there is a medical need for them to be present.

As your independence and mobility improve we anticipate that you will no longer require hospital transport and that you will be able to get in and out of a normal car. A member of staff will monitor your need for transport and discuss this with you during the course of your treatment.

The Royal Bournemouth Hospital, Castle Lane East, Bournemouth, Dorset, BH7 7DW

Author: **Tim Randell** Date: **January 2022** Version: **Two** Review date: **January 2025** Ref: **535/21**

t: 01202 303626 w: www.uhd.nhs.uk



@UHD_NHS



@UHDTrust



@uhd_nhs