

Pre-Assessment Triage

Pre-Operative Patient Information

University Hospitals Dorset (UHD) is using an online tool called MyPreOp. The tool helps us to assess your health before your operation. The company called Ultramed provides the service on behalf of UHD.

MyPreOp

Ultramed®

What is MyPreOp?

MyPreOp will ask you questions about your health. Your answers will help us assess your health and plan your surgery. You can use MyPreOp online at home using any device with internet access.

How do I access MyPreOp?

You will get a text message or an email from Ultramed with a code and link to the website. Use the code to access the online questions. If you cannot use MyPreOp yourself, a relative, carer or friend can help you. If no one is available to help, please contact us using the numbers overleaf.

What if I cannot access the internet?

Call us on the numbers overleaf for support.

When should I fill out MyPreOp?

You should answer the questions as soon as possible. Do not wait until you have an operation date. Your operation date will not be assigned until your pre-assessment is done.

What questions will you ask?

We will ask about your medicines, allergies, immunisations and height and weight. Please have these details ready, you can view your official GP health record online for free through the NHS App, the NHS website or via your GP Surgery.

How long will it take to fill out?

It will take about 30-60 minutes. It might take longer, depending on your medical history. You do not need to fill it out all at once. MyPreOp will save where you are so you can come back to it later.

What happens next?

Once you have answered the questions, we will review your information. We will arrange any tests or appointments you may need before your surgery.

Completing the questions online helps us plan your care and reduce waiting times.

Is my data secure?

Ultramed takes great care to make sure healthcare information is kept secure. Data is always encrypted when sent to them, as well as when it is stored. For more information about how Ultramed looks after your data, visit www.ultramed.co/patienthelp

Contact numbers:

If you have any technical problems accessing your Digital Assessment Form, please contact:

Ultramed support desk:

020 3322 4545

support@ultramed.co

or

If you need to update your contact details or do not have internet access, please contact:

UHD Pre-Operative Assessment (Poole)

0300 019 2276

UHD Pre-Operative Assessment (Bournemouth)

0300 019 4953

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please visit our website: www.uhd.nhs.uk/visit/patient-information-leaflets
and use the language and accessibility function available along the top of the site.

To ask for this leaflet in larger print, please contact the patient experience team on **0300 019 8499**
or email uhd.patientexperienceteam@nhs.net.

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