

Poole Hospital's carers support service and endoscopy department are now working closer together to support active carers

Tristan Saunders is a porter support worker in the endoscopy department. He comes into contact with a number of carers when their cared for person is having an endoscopy. He can easily identify the difference between a carer and relative/friend who is just accompanying a patient. I met with Tristan today and we discussed how we can work together to support carers coming into the department. Tristan already supports carers by assigning them a side room with their cared for person following the procedure. This allows the carer to look after their cared for person 'as normal' and helps the nursing staff. It also gives the carer and cared for some privacy which I think is great. I have provided Tristan with campaign material, car parking vouchers and my cards. We've agreed that if and when he sees a carer who he thinks requires support, he will call me and I will go over to meet the carer. As the carer and cared for will only be in the department for a short time I think this is the best way forward.

Tristan is very passionate about caring/carers and is keen to help with the carers work I'm doing and would like to do more to support carers in Endoscopy. When I get to look at Carer Champions, Tristan would like to sign up!

Karen Uphill
Carer support lead