

University Hospitals Dorset Patient Engagement Network

We are looking for members of our community to help shape services in University Hospitals Dorset (UHD). There are several ways that you can get involved, these are all voluntary roles.

Role	Detail	Skills Required	Commitment	Current Vacancies
Patient Expert	Use your own experience of the NHS to inform and shape services	Previous, recent (within last year) experience of NHS care. Relevant experience of the subject matter. Be able to access or get help to access meetings virtually. Confident to be able to let people know your experience and understand others viewpoints.	Will be enrolled as a friend of UHD volunteer with no direct contact with patients. Would be a remote commitment, not coming into the hospital sites. Short term or longer term commitment, can be for a one off event or meeting.	If you have had recent experience of care in our hospitals and wish to inform improvement projects please apply HERE .
Patient Experience Volunteer	Help to gather feedback from our patients	Gathering feedback through surveys, FFT, phone calls. Interviewing patients using Care Conversations.	Will need to be enrolled as a UHD volunteer which would include an enhanced DBS check, Health clearance, mandatory training, references and an interview. Will be having direct contact with vulnerable patients. Encouraged to undertake other volunteer roles in the Trust and be available when required.	Vacancies for volunteer roles found HERE
Patient Engagement Volunteer	Be a member of committees and panels ensuring the patients voice is being heard.	All applicants must be able to: Display sound judgement and an ability to be objective. Put forward views on behalf of wider community/groups of patients (not just present their own opinion).	Will need to be enrolled as a UHD volunteer, which would include an enhanced DBS check, Health clearance, mandatory training, references and an interview. You could potentially be in contact with our patients.	Limited vacancies at present
Patient Partner	Partner a member of the UHD Executive team or partner with a care group lead.	Confidence to challenge people in senior leadership. Bring the patients perspective directly to the partnership. Ability to help Executive to develop change. The role will be varied and challenging, ideal if you wish to be part of the senior structure of the NHS. Great learning opportunity.	Would need to be enrolled as a UHD volunteer which would include an enhanced DBS check, Health clearance, mandatory training, references and an interview. Commitment will vary, individuals will be expected to meet in person or virtually with their partner once a month.	No current vacancies