

PALS, Complaints, Compliments and Enquiries

**Your feedback is important because it
helps us to improve**

You are able to:

- Give a compliment
- Give positive feedback
- Give negative feedback
- Make a complaint



PALS are located just behind the Main Reception of the BEACH building in Bournemouth or the Patient Experience Centre on Longfleet Road at Poole

Office hours - 9am-3pm

24hr Answerphone service

Learn more about Patient Experience here:

<https://www.uhd.nhs.uk/about-us/patient-experience/pals>

Contact us: 0300 019 8499

uhd.patientexperienceteam@nhs.net

