

Friends and Family Test (FFT)

Have your say to improve your care

- We would like your feedback on the care or treatment we give you any time you use our services.
- Tell us what is working well and how we can improve.
- You can say what you think without giving your name and we will use the information to plan improvements to our services.



**We welcome your feedback any time.
You may also receive a ext message from us
after your visit**

**Learn more about our
FFT Survey here:**

<https://www.uhd.nhs.uk/visit/friends-and-family>

