

Older Persons Assessment Unit (OPAU), RBCH

Our working hours are Monday-Sunday 8am-6pm, bank holidays 8am-4pm. Our OPAL weekend service provides cover to ED via a bleep referral system on 2378 between 8am-4pm. If resources allow, we will aim to support discharges from OPAU as able on a priority basis. If cover is reduced due to sickness, the Clinical Site Team will be informed.

OPAU Clinical Leadership Team

Contact Details

Designation	Telephone No.
Clinical Lead, Ward 26	0300 019 4081 0300 019 4083
Admin	0300 019 4081 0300 019 4083

Ward 25 OPS – Short Stay, RBCH

Contact Details

Designation	Telephone No
Clinical Lead , Ward 25	0300 019 4078 0300 019 4079
Admin	0300 019 4078 0300 019 4079

Our Service

The Older Person's Assessment and Liaison Team provide specialist inpatient therapy assessments and interventions to older people presenting with frailty at RBH. We have a large team of inter-disciplinary therapists and therapy assistants

who work across the Frailty Pathway seeing patients who are triaged OPM across RBH.

Weekend Service

Our OPAL weekend service provides cover to ED via a bleep referral system, the last referral being 4pm. If resources allow, we will aim to support discharges from OPAU as able on a priority basis.

How to find us

Ward 25 and 26 (OPAU) is located in the East Wing, First Floor. [View map](#).

Parking

The payment terminal for the car parks accepts only credit / debit cards payments.

Please make sure that you make payment before returning to your vehicle. Motorcycles can be parked for free of charge in the designated motorcycle parking areas.

If your visiting is extended over a number of days due to special circumstances you may be entitled to a reduction in car park fees. To enquire about your entitlement please contact the ward staff who can give you a form (at the discretion of the Nurse in Charge) for you to complete and take to the Car Park Manager in the Car Park Office.

WIFI

Free Wi-Fi is now available to patients and visitors to the hospital, kindly funded by the Poole Hospital Charity. It can be accessed with the following steps:

- Turn your devices Wi-Fi on
- Select 'NHS Wi-Fi' from the available networks list
- Open your browser and follow the on screen instructions to register or log on.
- Enjoy your free Wi-Fi.



Friends and Family : [Have your say](#)

Directorate matron and management team support:

The matron and management team are always happy to help should you require. Please contact us on 0300

0194040 where we can identify the right person to link with you.

- If you wish to discuss any ideas or issues in more depth, please make an appointment for personal time with the Ward Lead or a Deputy.
- Please tell us how we are doing through the Friends and Family Test.
- Tell us what is working and what we could do better.
- Your comments will help us plan improvements to the care we provide.

To complete the form online visit www.uhd.nhs.uk – search Friends and Family test or scan the barcode.