

Stroke Unit, Royal Bournemouth Hospital

The stroke unit cares for patients of all adults aged over 18 who have been admitted as an emergency following a stroke or a suspected stroke.

The stroke unit comprises of both Hyper acute stroke care and acute stroke care.

The Stroke Unit has 8 hyper-acute Stroke beds, and 28 acute stroke beds for patients over the age of 18 who present with stroke symptoms.

The care of patients within the unit is intensive and revolves around confirming diagnosis, assessing the severity of the stroke and devising a care and treatment plan.

The medical, nursing and therapy staff provides a 7 day service with planning, treatment, and on-going assessment of the patient to help maximise recovery.

Contact Details

Name	Designation	Phone Number(s)
Helen Westall and Shony Matthews	Clinical Lead	0300 019 4001/ 0300 019 4002/ 0300 019 4006
Sreeja Sreekumar, Rom Bernardino, Bindu Jonhson, Anns Lukose, Katherine Shearer and Rowena Pore	Deputy Clinical Leads	0300 019 4001/ 0300 019 4002/ 0300 019 4006
Katrina Abbott, Jackie Thomas, Clare Wilson	Ward Clerks	0300 019 4001/ 0300 019 4002/ 0300 019 4006
Sanja Agic	Ward PA	0300 019 4003

Personal belongings

We advise that personal belongings of high value or large sums of money are not brought into the ward. The hospital does not take responsibility for the safety of belongings for those patients who wish to keep them with them unless handed in and a receipt obtained. A hospital safe is available for those patients who do not have relatives to take these items home or who are unable to consent to taking responsibility for their possessions. We ask that if you take an item home from your relative than please inform the nursing staff so that this can be recorded.

Meal times

Our meal times are 12noon-1pm and 5-6pm. If you would like someone visiting to support you during meal times, please discuss this with the nurse in charge, otherwise we have protected meal times and visiting would not normally be agreed during these times.

Visiting times

We have set visiting times (11am - 8pm) to allow us to provide care and for our patients to rest. Recently, our visiting times have had to alter due to the Covid-19 Pandemic and requirements around infection control. For the most up to date information, please read the [visitor guidance here](#).

How to find us

The stroke unit is on the ground floor in the east wing

Parking

The payment terminal for the car parks accepts only credit / debit cards payments.

Please make sure that you make payment before returning to your vehicle. Motorcycles can be parked for free of charge in the designated motorcycle parking areas.

If your visiting is extended over a number of days due to special circumstances you may be entitled to a reduction in car park fees. To enquire about your entitlement please contact the ward staff who can give you a form (at the discretion of the Nurse in Charge) for you to complete and take to the Car Park Manager in the Car Park Office.

WIFI

Free Wi-Fi is now available to patients and visitors to the hospital, kindly funded by the Hospital Charity. It can be accessed with the following steps:

- Turn your devices Wi-Fi on
- Select 'NHS Wi-Fi' from the available networks list
- Open your browser and follow the on screen instructions to register or log on.
- Enjoy your free Wi-Fi.

Friends and Family test : [Have your say](#)

- If you wish to discuss any ideas or issues in more depth, please make an appointment for personal time with the Ward Lead or a Deputy.
- Please tell us how we are doing through the Friends and Family Test.
- Tell us what is working and what we could do better.
- Your comments will help us plan improvements to the care we provide.



To complete the form online visit www.uhd.nhs.uk – search Friends and Family test or scan the barcode.