

Ward 22, RBCH

Welcome to Ward 22 – we are a short stay older persons ward, with a strong Multi-disciplinary way of working. We aim to optimise our patients as quickly and safely as possible, and we work closely with patients and their families to ensure their hospital stay is as comfortable as possible.

Contact Details

Designation	Ext
Clinical Lead	0300 019 6884
Deputy Clinical Leads	0300 019 4074
Ward Clerk	0300 019 4074

Personal belongings

We advise that personal belongings of high value or large sums of money are not brought into the ward. The hospital does not take responsibility for the safety of belongings for those patients who wish to keep them with them unless handed in and a receipt obtained. A hospital safe is available for those patients who do not have relatives to take these items home or who are unable to consent to taking responsibility for their possessions. We ask that if you take an item home from your relative than please inform the nursing staff so that this can be recorded.

Visiting times

We have set visiting times to allow us to provide care and for our patients to rest. Recently, our visiting times have had to alter due to the Covid 19 Pandemic and requirements around infection control. For the most up to date information, [please read the visitor guidance here](#).

Meal times

We operate a protected meal time system. This means that visiting is not allowed during this time as nutrition is an important part of a patient's

recovery. If you would like someone visiting to support you during meal times, please discuss this with the nurse in charge.

Our meal times are 12:30 – 13:15 and 17:00 – 18:00.

How to find us

Ward 22 is located on East Wing, First Floor. [View map](#).

Parking

A multi-storey car park is situated on the main hospital site, the entrance to which is found following the staff vehicle entrance. If you are not a member of staff, you will need to follow signs to the public vehicle entrance.

Should you have any problems there is a security/ car parks office located in the main entrance next to reception. Please make sure that you make payment before returning to your vehicle.

If your visiting is extended over a number of days due to special circumstances you may be entitled to a reduction in car park fees. To enquire about your entitlement please contact the ward staff who can give you a form (at the discretion of the Nurse in Charge) for you to complete and take to the Car Park Manager.

WIFI

Free Wi-Fi is now available to patients and visitors to the hospital, kindly funded by the Poole Hospital Charity. It can be accessed with the following steps:

- Turn your devices Wi-Fi on
- Select 'NHS Wi-Fi' from the available networks list
- Open your browser and follow the on screen instructions to register or log on.
- Enjoy your free Wi-Fi.



Friends & Family Test: Have your say

Directorate matron and management team support:

The matron and management team are always happy to help should you require. Please contact us on 0300 0194040 where we can identify the right person to link with you.

- If you wish to discuss any ideas or issues in more depth, please make an appointment for personal time with the Ward Lead or a Deputy.
- Please tell us how we are doing through the Friends and Family Test.
- Tell us what is working and what we could do better.
- Your comments will help us plan improvements to the care we provide.

To complete the form online visit www.uhd.nhs.uk – search Friends and Family test or scan the barcode.