

# The Brief

July 2024



## Awards shine spotlight on Team UHD

See Page 11



Hop on board  
the UHD Express



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UHD Pride



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Celebrating  
Hilary



Page 23

# The Brief



## Spread the word – action for managers

**All managers should use this sheet at your huddles, team meetings and handovers to communicate the key messages from *The Brief*.**

Update	Shared?
<p><b>Commitment to you:</b> Our execs have made a commitment to ensure everyone in UHD upholds our values and that discriminatory behaviour will not be tolerated. Read the message on page 5 and the intranet – please share with your teams.</p> <p><b>Operational update:</b> We've achieved a reduction in our longest waits, with no patients waiting more than 78 weeks. We have seen an ongoing improvement in delivering our 4-hour organisational safety standard, and our care groups have developed plans to further increase elective activity to help us tackle our waiting lists. Thank you to all involved.</p> <p><b>People Pulse:</b> The July survey is live now. Tell us where we can improve, and also give feedback on how we can improve our response to patient safety incidents.</p> <p><b>Patient First film:</b> Watch as your colleagues explain our Patient First ambitions. We need you to get involved - find out how on page 6.</p> <p><b>Cross-site shuttle bus:</b> Would you use our new bus service linking RBH and Poole? We need you to vote for the most convenient route for you. See page 7.</p> <p><b>Poole parking:</b> The multistorey car park at Poole is undergoing major works with many floors closing. Head to page 8 to view our alternative parking options.</p> <p><b>New Electronic Health Record:</b> We now have outline business case approval to create a joint Dorset and Somerset EHR and start the procurement process soon.</p> <p><b>Network news:</b> Our second UHD Cultural Celebration takes place on 24 July across RBH, Poole and Christchurch. Find out where you can join on page 10.</p> <p><b>Being part of an effective team:</b> Improving team interactions enhances your team's ability to achieve goals. Head to page 14 to print our handy guide.</p> <p><b>UHD Awards 2024:</b> We had over 860 nominations and 340 members of staff attended our UHD Awards. See more from the celebrations and view our winners on page 11.</p> <p><b>Health Hub:</b> Find out how to join our staff yoga at RBH, see the winners of our BeActive Bingo and get support for reducing your alcohol intake - page 15.</p>	



# Your University Hospitals Dorset

## An update from chief executive, Siobhan Harrington



A warm welcome to your July edition of *The Brief*. I've been reminded this month of the power of a thank you, and with the Olympics starting in just a few weeks, I think the real force behind a thank you is passing it on - to pass the baton.

So thank you to all those who shone a spotlight on Team UHD in our recent UHD Awards and Junior Doctors Awards. We don't need to wait for an annual ceremony to do this, but it was a privilege to be part of two events that brought into focus the sheer amount of work you all do to care for others. You can see our awards picture special on page 11.



As we emerge from another round of industrial action, thank you to those who have worked tirelessly to keep our patients safe during these periods and to support their colleagues.

It's not only been a busy time for our trust, but the country

as a whole! We now have a new government and know the NHS will be a key talking point over the months ahead. We will continue to work with our colleagues across the region and nationally to highlight issues and champion what we do.

However, a key focus will be on solving issues and rising to challenges ourselves. Indeed, NHS England has written to all trusts about how we focus on the quality of care in pressurised services. A key part to this is how we relieve some of these pressures so it feels different for you.

So far, we have achieved a reduction in our longest waits, with no patients now waiting more than 78 weeks. We have also seen an ongoing improvement in delivering our 4-hour organisational safety standard, and our care groups have developed plans to further increase elective activity to help us tackle our waiting lists. Thank you to everyone for the role you have played in this.

You are the best advocates for change in your departments. For example, our dermatology colleagues are piloting AI technology to support with triaging their patients, which in time will halve the waits to be seen. It's a fantastic initiative, so thank you to the team for your dedication to the trial.

Patient First will help your teams to establish what your

goals and challenges are, what improvements might be needed, and how they tie in to the trust objectives overall. We're now embarking on the third wave of training and a Patient First Leadership Conference is being planned for 6 September. Find out more on page 6.



Technology is often key in supporting us in our roles, and I'm pleased the creation of a new joint Dorset and Somerset Electronic Health Record now has outline business case approval. We're also recruiting a new chief digital officer to support UHD in this ever-technological world.

While technology can be transformative, compassion and care will always be at the forefront of our NHS. We are one of the trusts to adopt Martha's Rule, named after 13-year-old Martha Mills who died from sepsis after her condition deteriorated and her family's concerns weren't listened to. Family engagement really is key, and I'm delighted to see Lou Pye from Maternity and Neonatal Safety Investigations is leading the next Learn at

Lunch with our UHD Safety Crew on 10 July, focusing on the key roles of families when it comes to safety. Find out more on page 20.

One strand of safety we can overlook is cyber safety. Thank you to all those who worked closely with the National Cyber Security Team following recent cyber attacks in London. With data security in mind, my Staff Excellence Awards winners this month are our fantastic information governance team. We do our best to look after our patients so we should equally do our best to protect the information about them.

Looking after each other and valuing our individuality is of equal importance. Pride

celebrations took place in Bournemouth at the weekend, but sadly in the weeks before we experienced behaviour not in line with our trust values. We are currently investigating this - and repeat our commitment to you that any form of homophobia, transphobia, sexual harassment, sexism, racism, discrimination against colleagues with disabilities, bullying, and behaviour not in keeping with our trust values, are all unacceptable.

As we celebrate our inclusivity, I'm thrilled we're holding our second UHD Cultural Day at the end of the month. With support from our fantastic networks, we will be highlighting the diversity and individuality of our colleagues.

While we look ahead to the next event in our summer of celebration, we also look back this month on the long service of our colleague Hilary Fenton-Harris, who is retiring from UHD after an incredible 55 years of service. Hilary has been integral to the work of our Poole Africa Link, and is a true example of our values. Read more on page 23.

So with the school summer holidays almost upon us, please do work with your teams to make sure our services continue to meet the needs of our patients, while ensuring you all get a well-deserved break.

*Thank you for everything you do - now pass it on.*

*Siobhan*

# Vital statistics

June 2024

- We saw **43,383** patients in our outpatient departments
- ...and an additional **8,883** virtually
- Carried out **1,678** day case procedures
- Supported the birth of more than **308** babies
- Attended to **13,608** patients in our emergency departments
- Cared for 238 patients at the end of their lives
- Started 222 patients on their radiotherapy journey

Thank you **#TeamUHD**



# Protecting all colleagues - our commitment to you

## On behalf of our executive team

Homophobia, transphobia, sexual harassment, sexism, racism, discrimination against colleagues with disabilities, bullying, and behaviour not in keeping with our trust values, are all unacceptable.

We as your executive team are united in ensuring everyone in our organisation upholds our values. Any form of abuse of colleagues will not be tolerated.

Our message to all colleagues is that these behaviours will be dealt with appropriately - they will not be ignored or overlooked.

Anyone who has concerns should report them. Please speak to your line manager, [our Freedom To Speak Up guardians](#), human resources, your clinical supervisor, your tutor, our chaplains or any one of our executive team. We are here.

You can also report incidents that do not meet our trust values but did not result in a patient safety or clinical incident via an 'Issue' [LERN form](#). When filling out the form, choose 'attitude and behaviour' from the drop down menu next to 'concern category'. More options will then appear which you can use to specify the type of discrimination. To preserve confidentiality, this short form is only

visible to our quality and risk team who will then allocate it to the appropriate personnel. Any incident in which a patient or member of staff was harmed should be reported using a blue 'safety incident' form.

## Connect with your colleagues

If you would like to learn more about any of our staff networks and their vital work or connect with colleagues you may not otherwise have the opportunity to meet, please join network meetings which provide a place to learn together, grow together and discuss challenges and progress. You could also come along to our upcoming UHD Cultural Celebration. Read more about this on page 10.

**Siobhan Harrington**, chief executive officer

**Dr Peter Wilson**, chief medical officer

**Sarah Herbert**, chief nursing officer

**Pete Papworth**, chief finance officer

**Tina Ricketts**, chief people officer

**Mark Mould**, chief operating officer

**Richard Renaut**, chief strategy, and transformation officer

**Dr David Broadley**, medical director integrated care (GP)



**Be a  
great place  
to work**

# Do you think there are things we could be doing better?

Use the [People Pulse survey](#) to tell us. We will listen to your feedback, act on issues raised and use it to make tangible improvements.

The survey is anonymous and you can choose to opt out of providing demographic information.

Find out more about the People Pulse at UHD and view our most recent People Pulse results [here](#).

[Read our guide](#) to find out how your feedback can shape the future of UHD.

Please also take two minutes to fill out this [short survey](#) about the way our trust handles patient safety incidents. We need your feedback on how we can improve our patient safety incident response.

**People  
PULSE**



# Patient First update

Patient First allows us to continuously improve all that we do across UHD to make our trust the best that it can be. It does this by supporting our five trust objectives, that we will:



See our patients sooner



Be a great place to work



Improve patient experience, listen and act



Save lives, improve patient safety



Use every NHS pound wisely



[Click here to watch a film](#) featuring colleagues from across the trust to explain more about each objective, our ambitions and how Patient First will help. This film is introduced by Siobhan Harrington, our chief executive, who also explains how our strategy will stay the same for the next five years.

## Here is how you can get involved with Patient First

- Patient First Improvement System (PFIS) is a four-day course for teams of eight or more looking to learn more about Patient First, introduce huddles and make improvements in their area of work.
- Patient First for Leaders is a three-day course aimed at managers who will be involved in strategic deployment either directly or in a supporting role.
- A3 training is a half day course, open to everyone, where you will learn how to use a nine-step problem solving tool to help you with your improvement work



## Patient First - let's have a conversation

Join our next 'let's have a conversation' sessions with Siobhan Harrington, and Dr Peter Wilson, our chief medical officer. Come and ask any questions you have about how to get involved, and if you are already taking part in Patient First, come along and share your experiences.

Click [here](#) to join online on Thursday 18 July, 3-4pm

Click [here](#) to join online on Thursday 29 August, 12-1pm

Click [here](#) to join online on Wednesday 25 September 12-1pm

If you'd like a member of the Patient First team to join your team meeting to provide an overview, email [claire.mills@uhd.nhs.uk](mailto:claire.mills@uhd.nhs.uk)



# Hop on board the UHD Express

Take part in our cross-site bus service survey!

We are investing in a new bus service linking RBH with Poole Hospital. This will operate as a limited stop service to provide much faster journey times than existing services.

We really want to hear from you to ensure this service offers the most suitable route and timings. [Take part here](#).

Everyone taking part will be entered into a draw to win one of 90 Beryl 200 minute vouchers to be used at any time over a 12 month period on their scooters, bikes and e-bikes.

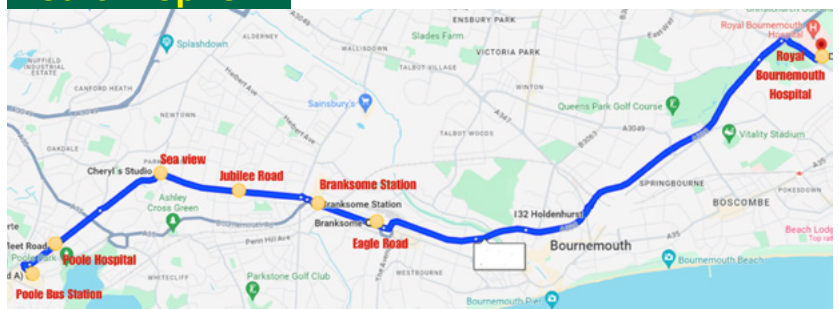
Anonymised data from the survey will be shared with Morebus and others potential service providers. Personal information will not be shared.

You can also provide contact details so that we can keep you informed and actively involved in shaping this new service.

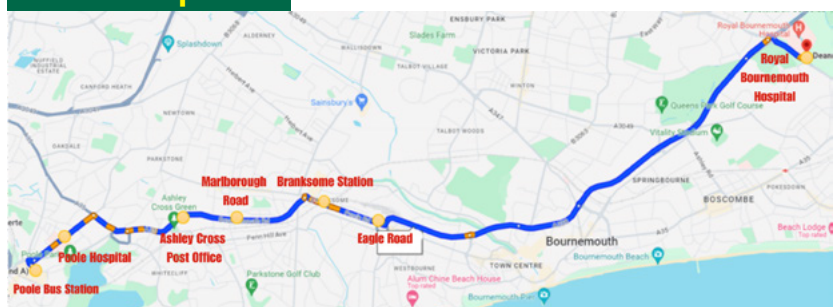
Managers, please share news of this survey with your teams. [Download this poster to share with your team](#).



## Route A option



## Route B option



## Discover what nature is living in our hospital

Join in with The Great Health BioBlitz event now to find out what nature is living in our hospital grounds.

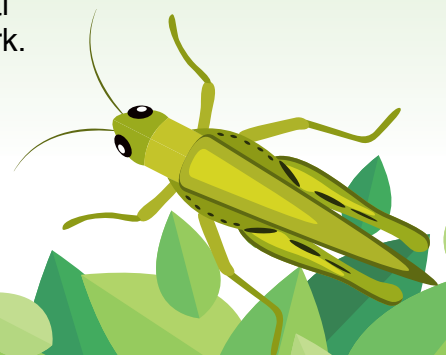
Getting involved is easy - download the [iNaturalist app](#) and use it to upload photos of any wildlife you see. Just like a real scientific expedition, everything you find will be documented and passed on to local and national databases that monitor wildlife. Your records will help us increase biodiversity, protect it, and develop our biodiversity plans.

### Do I have to be a wildlife expert?

No, the [iNaturalist app](#) will give you some handy suggestions of what it thinks you've seen. An online community of scientists and wildlife enthusiasts will then verify your sighting. It's a great way to learn more about the wildlife around you, and best of all, the records you submit can help inform local and national conservation work.



The Great **HEALTH** BioBlitz



## Get ready Poole parkers, car park improvements ahead

From 22 July, the Poole Multistorey car park (MSCP) will undergo essential maintenance, including concrete and joint repairs, waterproof deck coating, and replacement expansion joints due to severe corrosion from de-icing salts. This project will last eight weeks and will be in phases, starting with the full closure of top decks (levels L and M) - 105 spaces.

There are a range of alternative options, including:

- **Suspend:** Suspend your CP1 permit charge for two months, with guaranteed return post-works.
- **Travel alternatives:** Cycle (free tune-ups, Cycle to Work scheme), bus (10% Morebus discount with code UHD24YR), and Liftshare. See more [here](#).

- **Alternative parking:** CP1 permit holders can relocate to Poole Dolphin MSCP with complimentary 24/7 parking from 22 July-30 August.

Poole MSCP will remain available to Blue Badge holders, patients/visitors, and CP1 permit holding staff with occupational health requirements.

The team aim to return to service quickly using effective traffic management and minimising lost capacity. You can find out more [here](#).

Thank you for your cooperation during these essential works.



## Beat the queues with **click and collect** at RBH

Enjoy hot and cold drinks, cakes, and muffins from 8am-6pm (Mon-Fri) and 11am-5pm (Sat-Sun). Hot food is available from 11.30am-2pm, with the range expanding in the coming weeks. You can collect your order from the front counter.

Our overnight service also offers hot meals and drinks,

and it will run from 11.30pm - 6.30am (last order 5.30am) Tuesday night to Saturday nights. You can collect these orders from the hatch in the rear corridor behind the atrium café.

Registered app users get a 50% discount on hot drinks for the first two weeks and the usual 10% staff discount.

Promotional prices apply automatically for app users. The app can be downloaded using the QR code below, or by clicking [here](#).

We are exploring new options for Poole, and we have begun developing a vending solution in Christchurch to provide 24/7 meal service.



## Transformation update

# Sneak peek: New maternity and neonatal unit in the BEACH Building



Maternity colleagues recently had an exciting opportunity to tour the future home of our maternity and neonatal services in the BEACH Building. They explored some of the birthing spaces, labour wards, and office areas that will soon become part of their daily routine.

Set to open in April 2025, this state-of-the-art facility, equipped with the latest technology and staffed by a dedicated team, is expected to welcome over 4,400 babies a year into a modern, clinical environment.



Senior matron of outpatient services, Akeisha Robinson, said: *"I am most excited about just being in a brand-new hospital. I think the impact this is going to have for our staff, just being able to work in a brand-new environment, is going to be incredible."*

*"Also, for the patients, I'm really excited about being able to offer them that opportunity to have their partners stay with them overnight. It's an exciting opportunity for us to*



*improve the journey and the experience for our patients."*

You can watch Akeisha's full interview [here](#).

To support the move, we're working with NHS Dorset on launching a new marketing campaign, 'Born at the BEACH', to keep the public informed as we approach the opening in April 2025. Look out for more information in future issues of *The Brief*.

## Miss it? Don't miss out

Have you seen the latest updates on the Transforming Care Together intranet portal? Here's what's new:

- **Latest Ask Me transformation special**, hosted by Dr Isabel Smith, our medical director for strategy and transformation, discussing hospital updates and their impact.
- The newest **transformation roadmap** with a timetable for changes.
- A new **communications toolkit** to help managers share information with staff and patients during our transformation.
- **Preparing to move?** For teams preparing to move into their new spaces, there are a few things to remember to help make the transition easier.

The portal is your one-stop-shop for the latest transformation info - you can links to the latest updates and lots more [here](#).





# Network news

## Pride

This July our UHD Pride Network hosted their first ever Pride Day. Celebrations included a pride themed bake off, talks, stands and an opportunity to meet network leads and members. The network also represented UHD in the Bourne Free pride parade and celebrated with our local community.



## Connect, collaborate and celebrate with your colleagues this July

As part of our 'Summer of celebration' our 2024 UHD Cultural Celebration will take place on Wednesday 24 July on each of our hospital sites.



As well as celebrating all the rich, vibrant cultures that make up #TeamUHD, with the help of our staff networks, we will also be

highlighting the diversity and individuality of our colleagues and their impact across UHD with an exciting line up of story sharing, dancing and music.

Head to our intranet page to find out more about the entertainment line-up, including how to enter our Great Cultural Bake Off competition.

Join us from:

**11am-4pm in the RBH marquee**

**11am-4pm in the Poole lecture theatre**

**11.30am-1.30pm in the Parkin Suite at Christchurch Hospital**

Please email

**[organisational.development@uhd.nhs.uk](mailto:organisational.development@uhd.nhs.uk)** if you have a talent to showcase or if you can support this event in any way.



# Stars shine at our UHD Awards

Uplifting examples of inspirational care, compassion and leadership were all celebrated at our second annual awards in June.

The awards received an amazing 860 nominations and 340 members of staff and volunteers attended the event at The Pavilion in Bournemouth to hear how the finalists placed in the 15 categories.

Siobhan Harrington, our chief executive said:

“It’s great to be able to come together and celebrate all that is great about UHD. We all come to work to provide the very best care for our patients, and special events like this give us an opportunity to take a moment and recognise the impact we have on others.”



## Always improving

Winner: **Perioperative team**

“In the past 12 months they have achieved an astonishing amount of work to promote the development of pre-registration theatre practice not only at a local but regional and national level to help secure growth of future workforce streams.”



Highly commended:

The Sim Team, Dr Alice Plant, Theatres Inventory Management Team



## Inclusive

Winner:

**Rev. Duncan Ridgeon**

“Duncan epitomises inclusion and lives our values every day. He fosters a sense of belonging no matter what the situation and ensures everyone is heard. His very dignified manner instantly puts you at ease and he treats everyone who crosses his path with respect and affords them the time they deserve.”

Highly commended:

Deepa Pappu, Rory Fletcher and the departure lounge, Sarah Burrows and Lisa Mahoney



## Caring

Winner: **Jadine Stanford**

“It is evident that Jadine’s actions stem not from a desire for recognition, but rather from the innate kindness and empathy that define her character.”

Highly commended: Marie Miller, Katie Benjamin, Jennifer ‘Bunny’ Pipe

## Clinician of the year

Winner: **Heather Johnson**

“In 2004 she developed the IBD service from scratch and has worked tirelessly in her devotion to the service, patients, and team. She is well regarded in her field and has worked with other trusts and outside organisations including Crohn’s and Colitis UK.”



Highly commended:

Tory Griffiths and Dr Amy Pharaoh, Dr Vincent Rebollido, Dr Sarah James







## Leadership

Winner: **David Vincent**

“Dave consistently comes up with innovative ways to improve our practices and incorporate the ever-evolving UHD values and goals into our ethos and has made each individual member of the team feel supported, valued and respected.”

### Highly commended:

Karen Fernley, Gaynor Richards, Paula Stalley



## Listening to Understand

Winner: **Eloise Brotherton**

“Eloise is a pillar of strength for the team. Her calm demeanour and positive attitude, willingness to listen inspires confidence and unity among her colleagues, fostering a collaborative environment where everyone feels supported and valued.”

### Highly commended:

Stuart Bendermacher, Lisa Pigott, Dr Pamela McGibbon



## One team

Winner: **Aseptic Pharmacy**

“Working together has created a culture of continuous improvement, where everyone is encouraged to grow and develop both personally and professionally.”

### Highly commended:

Antenatal Clinic, Christchurch Day Hospital Team, Discharge Team



## Open and Honest

Winner: **Kelly Phillips**

“She ensures her door is always open, so that every member of the team can talk if needed, and no problem or request is too much trouble. Kelly will listen, act and follow up any concerns that are raised.”

### Highly commended:

Claire Conlan, UHD Safety Crew, Internationally Educated Nurses Mentor Team



## Team of the year

Winner: **MSK Outpatient Therapy Team**

“Over the last year, the team has been fighting back against this challenge and through remarkable adaptability and commitment the team orchestrated mass clinics, successfully reducing the waiting list from 74 weeks to 58 weeks in just three months.”

### Highly commended:

Departure Lounges, Maternity Triage, Communications



## Staff Survey Improvement

Winner: **Speech and Language Therapy Team**

“It was noted that by completing the survey their voice is being heard and listened to, and encouraged them to ask colleagues how they want to be recognised and rewarded, what training and development needs they want, and how we can improve staff morale.”

### Highly commended:

Temporary Staffing and Day of Surgery Team





## Patient Choice Individual Award

Winner: **Maddy Cheesley**

“She helped me through a very traumatic birth and made me feel so at ease when things were taking a turn for the worse. A true asset not only to UHD and but to midwifery.”

### Highly commended:

Carmel Leddy,  
Aleksanda Lacey,  
Sara Pullinger



## Unsung Hero

Winner: **Kevin May**

“Kevin is always very understanding and patient, no matter how busy he is. I understand he is always in demand and frequently on call, ready to respond to any telecoms issue. He is a true star.”

### Highly commended:

Paul Fox,  
Jess Channon,  
Kerry Horley



## Patient Choice Team of the Year

Winner: **Paediatric Community Oncology Specialist Nurses**

“We would love for them to both be commended in a meaningful way for the work they do for families like ours throughout the year, always with a warm smile and gentle care, which families like us always need.”

### Highly commended:

Ward 11, Stoma Care, Ward 4



## Volunteer of the Year

Winner: **Pat Sly**

“Her friendly and positive nature means that she makes every day a little bit brighter just by being in the office. Her wonderful sense of humour keeps us all smiling.”

### Highly commended:

Franco Monterege,  
David Clarke,  
Ernie Dobson



## Chair's Award

Winner: **Helen Martin**

“In terms of words, I would find it hard to encapsulate all her assets in a soundbite but as a line manager she lives and breathes the trust values in all that she does, constantly role modelling the behaviours we desire.”

“She is a person that offers psychological safety, common sense, and respectful challenge when needed. We often feel we are a number in a large organisation, but I believe wholeheartedly Helen could not be replaced!”





# Being part of an effective team at UHD - Tips to improve team interactions

Improving team interactions is vital for creating a supportive, efficient, and high-performing team environment. It not only enhances your team's ability to achieve goals, but also ensures that team members find the work environment fulfilling and motivating.

Clear and open communication ensures that team members understand everyone's roles, responsibilities and expectations which can mitigate misunderstandings and conflicts. Positive interactions build trust, creating a strong foundation for collaboration and encouraging team members to support one another.

We all have different needs, so it is important to consider our own, as well as that of our team. Ultimately, this can help us to understand what motivates both your own, and others' behaviours. This is especially important as we embark on large-scale changes and challenges across UHD.

Use [these top tips](#) to help you improve your interactions as a team. Whether you are a team leader or not, we all have a role to play to make our team as effective as possible! Visit our [team development resources](#) page to browse all of our top tips and guidance.



Work as one team,  
fit for future changes



Improving team interactions will prevent miscommunication and make your team more effective.

## Here are our top tips to improve team interactions

### Breaking the ice isn't just for new teams

Team check-ins and exercises to 'break the ice' are popular introduction activities that help people become more **comfortable** and **get to know each other** better.

When things are busy, it is easy to lose sight of individuals and instead focus on the skills or bandwidth that they contribute. Add in a **regular** short check in or get to know you exercise as a way of **pulling the team together** during busy or stressful times.



### Learn what team members need from each other

Team members will all need different levels of **inclusion**, **control** and **affection** from each other.

These three interpersonal needs will differ from person to person, so it is important to consider how much each team member requires of each. This can ultimately help you **understand** what motivates both your own, and their behaviours.



### Mind the communication gap

**Differences in interpersonal needs** can cause gaps in communication. Team members may behave in a way that indicates they want one thing, but are saying (or feeling) that they want something else from you. Being aware of differences can help to **mitigate miscommunication**.



### Remember the two C's: Competence and Collaboration

High performing teams have two primary qualities: **competence** and **collaboration**. One without the other will lead to a **less effective** team.



Ensuring that team members have specific task-oriented competence and are willing to collaborate will take your team to the **highest levels of efficiency**.

### Make leaders more self-aware

Leaders should be aware of how they are **perceived** by their team members.

If a leader's behaviours do not match the members' interpersonal needs, there could be **misunderstandings** and **miscommunication**.

For example, if a team member has a high need to be included and the leader exhibits a low level of inclusive behaviour, the team member may **misinterpret** it as the leader believing she is incompetent or not trusting her contributions.



### Don't forget the agenda for team meetings

Well-thought-out agendas keep a team **productive** and **effective**.

In addition to guiding the topic toward action or closure, it also serves as a facilitation guide for the leader. This can be beneficial if a leader tends to micromanage their teams' work.

There may be team members who want more independence than their manager is allowing. By setting an agenda ahead of time, asking for input from team members, and then allowing the agenda to guide facilitation, the manager could **avoid conflicts** otherwise interpreted as distrust.



**Thrive**  
development

**We are**  
**#TeamUHD**





## Physical health

### Alcohol Awareness Week



Alcohol harm affects more people than we realise. Visit [alcoholchange.org.uk](https://alcoholchange.org.uk) to read more about the role it plays in our society, and what it means to families, communities, health workers, and those in our emergency services.

Click or scan  
here for a list of  
addiction support  
available to you



### Staff Yoga

Unwind and destress after work with a **Hatha or Restorative yoga** session in the RBH marquee. Email [Amy.Thomas@uhd.nhs.uk](mailto:Amy.Thomas@uhd.nhs.uk) for more information. Sessions cost **£5**, with **£2** going to our **UHD Charity**.

Click or scan here  
to see dates and  
book your place



## Spotlight

### Connect with your colleagues

Good relationships help you build a sense of **belonging** and **self-worth**, give you an opportunity to **share positive experiences** and provide **emotional support**. Connect and build relationships with your colleagues by...

**Joining us on Wednesday 24 July** as we celebrate all the rich, vibrant cultures that make up #TeamUHD and, with the help of our staff networks, highlight the diversity of our colleagues and their impact with an exciting line up of story sharing, dancing and music across our three hospital sites. Search '[cultural celebration](#)' on the intranet for details.

Using our [team development resources](#) to help you check-in with your team, build trust and improve your interactions. Search 'team development' on the intranet to access the resources.

Using our **Team UHD Community Noticeboard** to join a group or start a new activity.



## Mental health



### BeActive Bingo Winners

For Mental Health Awareness Week our health and wellbeing champions encouraged teams to get moving by taking part in our BeActive Bingo competition. Well done to our winners...

Could you be a health and wellbeing champion?  
Click or scan to find out more



Acquired brain injury unit



Acute inpatient therapy team



Business intelligence department

# Launch of the Digital Fluid Balance

We have made several improvements to fluids management at UHD over the last two years, through the IV Fluids Quality Improvement Project Group. The focus was a new IV Fluids prescription chart - which was issued in 2021, with an update in 2022.

We are now pleased to report that - after extensive testing and piloting - we have launched the digital fluid balance.

Nursing and ward staff will know that this was the last

remaining observation to be paper based, and it took ward staff a lot of time to calculate daily and cumulative fluid balances properly, as well as time to file paper sheets and find paper sheets which were often misplaced or out of date order.

The new digital fluid balance integrates with the existing observations. You can see from the ward list who is on a fluid balance chart, and the rationale for that chart. The chart is then displayed in eObs alongside all other observations.

The system adds up all the entries for you, which saves time. We would remind ward staff that, with IV Fluids, you do need to remember to record the rate from the pump, then re-set the pump to 0 after doing so. The system prompts you to do this, so it will be easier for you to remember.

There has been a specialist team visiting all wards conducting education and familiarisation, and they will complete this by the end of July.

For any questions contact [lisa.brinkman@uhd.nhs.uk](mailto:lisa.brinkman@uhd.nhs.uk)

## National patient safety alert



According to investigations from the Medicines and Healthcare Regulatory Agency (MHRA), patient deaths and serious injuries are still occurring due to inadequate risk assessments and inappropriate use of:

- medical beds and bed rails
- trolleys and bariatric beds
- lateral turning devices and bed grab handles

The National Patient Safety Alert, issued in August 2023, aims to inform all staff of considerations to be aware of and the risks involved with using medical beds, rails, trolleys etc.

All staff should familiarise themselves with the alert. Head to the intranet for a useful bed rail video and more information.

## Update to the Dorset and Somerset Electronic Health Records programme

Work towards creating a unified electronic health record (EHR) for Dorset and Somerset continues after all partner trust boards and the two Integrated Care Boards approved the Outline Business Case (OBC).

The unified record will have one complete picture of each person's health and patients/service users will not have to keep retelling their story.

The OBC has now been submitted to the NHS England regional team to ensure our plans are robust and we can deliver this ambitious programme. We will then be able to start the procurement process and choose the best fit for all our organisations.

Ward Priestman, our interim chief informatics officer, said: *"This is an incredibly exciting milestone for UHD, working with our partners we have demonstrated that this system is not only affordable but the preferred direction. Nearly 400 members of our staff, most of them clinical have been involved in the production of the specification and the OBC."*

*"I want to thank everyone for their help in getting us this far and would want as many of you as possible to get involved and help shape the EHR system which will be with us for many years."*

[You can read more here.](#)





# Chaplaincy: here for you

“Hello, my name is James, and I am going to be writing regular updates for *The Brief* so that everyone knows our chaplains are there for patients, those close to them, and our colleagues when things get difficult. A chaplain can be contacted at UHD 24/7, and we and our volunteers can be found around the trust sites throughout the week.

“One of our chaplains, Duncan Ridgeon, was recently recognised for his services to patients and staff in the ‘inclusion’ category at the UHD Awards 2024, (page 11) and we are all so proud of him! Hospital chaplaincy is about what it means to be human, especially in difficult times, and so in its nature is truly inclusive. Chaplains are



good at listening and hearing the difficult side to every story. We will listen - and also link you in with others who can help.

“Celebrating is important too, and we are delighted to celebrate with our patients and colleagues at any joyful event, be it to mark an important anniversary or the successful completion of a tough treatment journey.

We are happy to celebrate when one of our own team is recognised as Duncan has been, and I heart that at the awards night there was dancing into the late hours!

“See you next time, and until then, go well!”

*James Taylor*

Lead chaplain







# Peter's ponderings...

with Dr Peter Wilson, chief medical officer

After my last blog, it became clear that everyone is much more interested in pictures of my dog than me waffling on, so here are the latest photos of Daisy...



In further news from the Wilson household, my son has recently gone on his first holiday with friends. I accept this is all part of growing up but I wasn't prepared for the conversation we had at 10pm the night before we took him to the airport at 4am.

Son: *"I have just been looking at the foreign office website and found out that the threat level for terrorism has been raised to severe."*

Me: *"...what am I supposed to do with that?"*

Son: *"Just thought you should know and don't tell mum."*

Obviously, I didn't sleep much after this. It's amazing how simple conversations create anxiety. It certainly wasn't meant to, and he was surprised that it caused upset as he thought he was merely imparting information. I immediately wanted to blame him for not telling me sooner, or someone for how I was feeling. Instead, I told my wife, which freaked her out, but made me feel better as I had shared my stress!

I have reflected that, working in such a busy environment with so much change, it is often the simple conversations that cause upset. It is human nature when stressed or anxious to look for someone to blame, it is a normal human reaction.

Brene Brown describes this beautifully. If you have not heard of Brene Brown you can find her on TED talks on Youtube, [click here](#) to watch her talk on blame.

The reason I felt so much better after telling my wife is that I had shared my anxiety. She allowed me to talk through how it made me feel and how I could handle it, it was clearly an irrational fear but if someone had told me I was being irrational, I would have got angry. However, talking about the worry and then the fun he would have, the opportunities the trip would present, and the likelihood that nothing would go wrong allowed me to put it in perspective.

So, what does that mean for us? We are all faced with numerous stressors that are

caused/created by the actions of others. Most of the time, people are trying to do the best they can and have no idea they are causing stress or anxiety.

The solution to me is to talk about the stressors, explore them, and understand the perspective of others. We may still not like the outcome, and it may still cause anxiety, but I do believe that understanding others' reasons and talking to each other gives a different perspective.

Finally, I want to give a huge shout out to the PRIDE Network and all they did to create such a fun event at RBH to celebrate PRIDE month. Coming together to talk, learn and have fun is such a huge part of community and being UHD. Sarah, Pete, and I had a great time as the photo shows.



I hope many of you will join the cultural celebrations on all our sites on 24 July. Last year's events were fantastic. It's an opportunity to meet, talk, have fun, and get to know each other - a great stress reliever!

Peter





## Stroke team goes global

Our stroke team has been involved in a global health programme to improve stroke services across the world. Wessex Global Stroke Partnerships (WGSP) is a voluntary initiative between stroke clinicians throughout Wessex and partners in Ghana and The Gambia. The partnership supports the development of stroke care through the development of core stroke skills that benefit the majority of patients. The teams work closely to ensure local solutions are found for local problems, in a culturally appropriate way.



Dr Louise Johnson, consultant therapist, and founding member and co-lead for the partnership said: ***“One of the most important things we can do to improve outcomes for someone with stroke is care for them on a dedicated unit that is staffed by a specialist and skilled multidisciplinary team. There is strong evidence that stroke units save lives, and this is why our partnership focuses on developing coordinated stroke care.”***

## National acclaim for diabetes team

A project to support patients with type 1 diabetes and disordered eating has been awarded the prestigious ‘Innovation Award’ at the 2024 Diabetes Nursing Awards.

Led by specialist diabetes staff from UHD and Dorset HealthCare, the ComPASSION project was commended for demonstrating **“outstanding innovation and excellence in diabetes care”**.

Dr Helen Partridge, consultant in diabetes, said:

***“We know managing type 1 diabetes is incredibly challenging at the best of times, but when you combine this with disordered thoughts, it requires very specialist nursing teams to support patients.”***

***“This award recognises the compassion, dedication and willingness to learn new skills by both the diabetes nurses and mental health nurses from DHC to work collaboratively, supporting people who require hospital admission at a time when they are very sick and not able to manage their diabetes independently.”***



## Gardener going for gold

Simon Hearn, a gardener from RBH, has just qualified to represent England at the 2025 International Representative Masters Half Marathon. When not looking after our busy estate, he is also the head middle distance coach at Bournemouth Athletic Club, coaching up to 30 young athletes, most of them running for their county.

Simon said: ***“I train six days a week. This can be very hard sometimes physically and mentally but running is my passion and hobby. You are never too old to represent your county or country in athletics at any age.”*** **Congratulations Simon!**





# Save lives, improve safety

## Quality assurance and improvement

Our new quality assurance audit tool launched on 1 July, giving us an opportunity to take our findings and discuss them within our care groups, directorates, specialties and at team level to **share good practice** as well to **identity areas for improvement**.

The tool replaces the peer review audit tool and is aligned with the five key CQC domains: safe, effective, caring, responsive and well-led.

It is accessible on Formic and one domain needs annual programme. The tool helps

to provide assurance in line with fundamental standards below which care must never fall. Wards/departments self-assess and rate their service as 'Outstanding', 'Good', 'Requires Improvement' or 'Inadequate' for each domain.

For access to the **Quality Assurance Tool** and the annual programme please head to the Quality Governance and Assurance intranet page.



## "You said, we did..."

The issue of cages and waste materials being left outside the east wing exit at RBH has been raised several times. Colleagues were finding it difficult and unpleasant to walk through, and there were concerns over safety in an emergency.



Working together with our waste manager, Dan Thomas, and senior estates manager, Martin Lovell, we have made improvements to the area with clear markings for cages and cleared away waste materials to make it safer and tidier for all. Thanks, team!



## Learn at Lunch - focus on family engagement

Our next session with the UHD Safety Crew takes place on Wednesday 10 July at 12.15pm.

'The principles of good family engagement within patient safety investigations' will be presented by Louise Pye, deputy director (operations) for Maternity and Newborn Safety Investigations.

Before starting work within patient safety in 2018, Lou served as an officer in the police force for 30 years, most of which was as a detective. During this time, she specialised in the field of family liaison, working with families following serious incidents. She now provides strategic leadership

to ensure meaningful family engagement is central to all maternity investigations, as well as providing training across the NHS.

You can get the link to join, and catch up on previous sessions [here](#).

**The principles of good family engagement within patient safety investigations**  
With the UHD Safety Crew



**10 July - 12.15pm**

See the intranet for the Teams link





# always improving



Back in January, our elective orthopaedic team accepted a challenge from Getting It Right First Time (GIRFT) to reduce the number of days patients stayed after their hip or knee replacement surgery. We had been an outlier nationally for a few years with our average stay being four nights post operation. **GIRFT wanted this reduced to three nights. Fast forward to now and...**

### Main changes:

- Low dose anaesthesia so that the patient recover more quickly
- Patient mobilised soon after surgery
- Expectation from the whole team that these patients could go home the same day or after one night's stay

The whole team including booking clerks, surgeons, anaesthetists, therapy and nurses were on board to make the change, and the new pathway was launched in March starting in our Derwent theatre and ward. Main theatres soon adopted the pathway with

ward 7.

### The benefits from a shorter length of stay:

- Patients make better recovery at home where they are comfortable and can sleep soundly
- 82% of THR (hip) and TKR (knee) patients are now walking on the day of their surgery
- Hospital flow is maximised
- A 24-hour stay on an orthopaedic ward costs approx. £485 per patient. By implementing this new pathway approximately £40,000 was saved in April!

### Therapy staff said:

“The coordinated team effort from all elements of the elective MDT has been a real success. Improvements in pre-operative patient education and communication has led to an improvement in patient experience. All patients are now benefitting from enhanced recovery pathways across our elective wards.”

# Working with Macmillan Cancer Support

A big well done to lead cancer nurse, Claire Smith, who has had her role recently 'adopted' by Macmillan Cancer Support (National).

Claire said: *"Having worked in cancer care for the past 34 years, my current role as lead cancer nurse is a role that I am proud to hold. At the core of my working ethos is to always try to improve the experience of care for our patients and their families. It is important to ensure that we have a long-term approach to building improvement in everything we do, and strive for continuous improvement."*

*"I work collaboratively to promote the integration of cancer services, streamline processes, optimise communication as well as promote service improvement and redesign in line with local and national priorities."*

*"Having this role adopted by Macmillan is an example of how Macmillan is working with the NHS to support and enhance the capacity and expertise of our cancer workforce. Being a Macmillan professional enables me to have access to the charity's specialist training and development opportunities which are so vital to support all aspects of my role, and the teams that I work alongside."*



**MACMILLAN**  
CANCER SUPPORT

## Join us for our next Annual Members' Meeting

Our Annual Members' Meeting (AMM) will be held at **11am on Thursday 12 September**.

The event will also be live streamed via Microsoft Teams and will include presentations from chief executive, **Siobhan Harrington**, and chief finance officer, **Pete Papworth**, on the 2023/24 Annual Report and Accounts, and 2024/25 forward plan.



**Michele Whitehurst**, lead governor, will also give a presentation from the Council of Governors, including any amendments made to our constitution which relate to the powers or duties of the Council of Governors.

The meeting will be held in **St Saviour's Church, 32 Colemore Road, Bournemouth BH7 6RZ**. Please provide dietary requirements as refreshments are provided.

Booking a space is encouraged, email [FTMembers@uhd.nhs.uk](mailto:FTMembers@uhd.nhs.uk) with names and contact details of who would like to attend or call **0300 019 8723**. Please submit all questions by 5 September. An informative health talk will follow the event.





# Celebrating Hilary: A lifetime of dedication and service

Many of you know Hilary Fenton-Harris, whether through her work as a nurse, co-ordinator of the Poole Africa Link charity, or as a representative of the Royal College of Nursing. As she prepares for her well-deserved retirement, we discovered some fascinating stories from her remarkable career...

Hilary started her journey at Poole in 1966 as a cadet nurse, with placements in X-ray and the emergency department. At just 17, she was learning to suture, apply plaster casts, and remove sebaceous cysts from the minor operations list.

In 1969, when Her Late Majesty Queen Elizabeth II opened Poole Hospital, Hilary was selected for the guard of honour, perfecting her curtsy for the royal walk-by, earning a warm smile from The Queen herself.

Back then, relationships were defined by a strict hierarchy. On night duty, everyone had to stand to attention when the night sister arrived, first removing their cardigans - a precursor to the "bare below the elbows" policy. Hilary recalls being reprimanded for not buttering the patients' bread all the way to the edges - a lesson she remembers even 55 years later!

In those early days, the team worked tirelessly both in their studies and on the wards, but they also knew how to have fun and play hard. As her career progressed, Hilary

gained experience in midwifery, primary care, intensive care, and eventually moved into management, serving as a redesign manager and as an RCN representative and chair of staff side.

She cherishes the enduring friendships she has made and the positive impact she has had on countless patients some of which she keeps in touch with 50 years later.



One career highlight was representing Poole Hospital at the NHS's 70th-anniversary celebration at Westminster Abbey in 2018.

Although Hilary is retiring to spend more time with her family, enjoy walks around her home in Purbeck, and travel, she will continue her work as a trustee of the Poole Africa Link. The impact of the charity has been huge both in South Sudan and Lira, Northern Uganda. She is very proud of the difference she and the team have made to health care communities in Africa and to the personal development of those who have gone to teach.

Dame Yvonne Moores, former chief nursing officer for Wales, Scotland and England, and former chair of the Florence Nightingale Foundation, said:

*"Hilary has had a long and distinguished career*

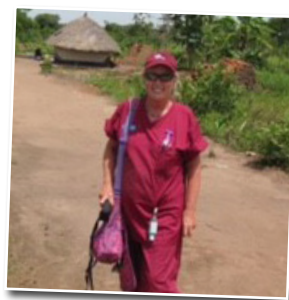
*and among her many achievements is her involvement in the setting up and continuing support for the Poole Africa Link.*

*"Through her efforts many clinical teams have contributed to the development of health services in South Sudan and Uganda - well done and very best wishes in your retirement."*

When asked what advice she would give to a nurse starting today, Hilary added:

*"Be determined, stick up for standards, and always provide the best possible care for our patients. And finally, have fun - remember you'll be making friends for life."*

Thank you, Hilary, for your incredible service, unwavering support, and an inspiring career in the NHS.



# Ready, set, senior leader apprenticeship cohort - go!

Good luck to the six #TeamUHD colleagues who have been accepted onto this year's cohort for our senior leader level 7 apprenticeship/ MBA course for Dorset ICS staff at Bournemouth University. Co-developed and delivered with BU, this successful programme enables staff to develop their management and leadership skills over the two or three years of part time study. Andy, Gemma, and Pippa shared why they can't wait to get started...

## Gemma Short

Recruitment and retention midwife and joint UHD staff side chair



“Last year in my appraisal my line manager and I recognised lots of skills I was able to demonstrate but without the theory or qualification, so she steered me towards looking at various courses advertised through the staff intranet. I came across this course through BU and decided to apply for it and to my surprise was accepted, now I need to prepare for the hard work starting in September!”



## Andy Wellstead

Advanced nurse practitioner in gastroenterology from Avonbourne Ward (A5)

“There are many accidental managers and leaders in the NHS, and I really wanted to add some theoretical knowledge to my experiential abilities. As an ANP this helps me to strengthen my leadership pillar of advanced practice. As we work towards the unification of services, this apprenticeship will help me to support myself, and my colleagues in this change, to best support and look after our patients.”



## Pippa Atherton

Lead nurse for Homeless Care Team (HCT), senior clinical nurse specialist

“I have been in a management role within the NHS for several years but have never had the opportunity to develop my leadership skills from an academic perspective. I am optimistic that by acquiring this knowledge, I will be able to support and progress my team in many ways that would not be possible without this course. I am hugely excited about the impact this will have on my career, on both a personal and professional level and I can't wait to start.”

## Save the date: BU-UHD Leadership Conference

Preparations are well underway for our first BU-UHD Leadership Conference planned for 6 September from 9.30am-3pm at Bournemouth University Talbot Campus.

The event promises to bring a range of national speakers to Dorset to help inspire and support our teams as we develop and transform our services locally for patients.

Speakers and topics are likely to be of interest to a wide range of managers and leaders across the Dorset ICS and provide a great opportunity for networking.

Contact [susan.varley@uhd.nhs.uk](mailto:susan.varley@uhd.nhs.uk) if you would like to be informed when bookings open.



# Research matters

In June our research team celebrated Red4Research Day. In honour of this day our head of research, Louise Bell, interviewed its founder, Sally Humphreys. Sally is an inspirational research nurse looking after the wellbeing of those in the research community, who were often directly contributing to the treatment and diagnosis of Covid-19.

## Why did you start #Red4Research Day?

The day seeks to highlight the critical role of research in advancing health and care knowledge, discovering treatments, and ultimately improving outcomes for people worldwide.

The day was set up during the first UK lockdown in 2020, with the initial focus on raising awareness and support for research finding diagnostics and treatments for Covid-19. In 2021 Covid-19 treatments and vaccines had been developed yet the research and development community continued to work at unprecedented speed on

Covid research. In 2022 the focus evolved to demonstrate support and appreciation for all those participating, undertaking, and supporting all research.

## What was the theme for this year's #Red4Research Day?

This year we aimed to get as many people as possible wearing red to demonstrate their support and appreciation for all those participating, undertaking and supporting research. It has become a movement that engages researchers, research participants, patients, professionals, volunteers, and regulatory bodies to promote the critical role of research.

**Keep an eye out in our communications for how you can get involved next year. Free resources are available for people to download and use via the [research and development forum webpage](#).**





## March for Men 2024: £11,290 raised for urology

Thanks to the amazing generosity of supporters at March for Men 2024, we raised an incredible £11,290!

This support will help provide three ureteroscopes to the urology team, which will greatly improve the diagnosis and treatment of bladder cancer, kidney cancer and kidney stones.



## Be a force for change - join our social media campaign

Join us for a fun-filled day on 28 September to raise funds for our hospitals at our Walk for Wards event.

In 2023, over 330 incredible individuals across our region joined forces to raise a phenomenal £24,000. Now, it's time to keep the positivity, love and support flowing as we look towards Walk for Wards 2024. We are on the lookout for TeamUHD to join our online movement by joining our social media campaign today. Just scan the QR code to help us make Walk for Wards even more magical.



If you'd like to get involved, scan the QR code below:



SCAN ME!

Get in touch:

UHD NHS Charity communications officer

Maggie Baska

Email: [maggie.baska@uhd.nhs.uk](mailto:maggie.baska@uhd.nhs.uk)

## The BEACH Appeal reaches a phenomenal £100,000 milestone

Our BEACH appeal has reached an extraordinary milestone - **£100,000 in donations** - all thanks to the incredible support from people across the region. This generosity will have a tremendous impact on providing additional support to improve the care offered to those who enter the new BEACH Building at RBH.

These funds will go towards bringing joy to children with new indoor and outdoor play areas, creating a serene wellbeing garden for patients and staff near the critical care unit and enhancing spaces such as the spiritual centre and our ED.

With your support, we can make a lasting difference for every patient, staff member and community member in our new BEACH Building.



Please visit the [University Hospitals Dorset NHS Charity website](https://www.uhd.nhs.uk/charity) to find out how you can support The BEACH Appeal today and help transform the healthcare provided at our hospitals for years to come.





## Support our NICU at the Bournemouth Reggae Weekender

Join us at the Bournemouth Reggae Weekender (**26-28 July**) and help drum up support for the Neonatal Intensive Care Unit (NICU) at St Mary's Hospital, Poole.

This celebration at King's Park is a vibrant tribute to African-Caribbean culture and heritage through the enchanting sounds of reggae music. Your participation helps our Charity provide additional extras for parents and families staying for extended periods in the NICU. Plus, 30% of tickets purchased through our link will contribute to our neonatal fund.



## By the sea in our Children's Development Centre

Brand new 'Looking for Octo' murals have been unveiled at the Children's Development Centre (CDC) outdoor play area in Poole Hospital. These amazing murals showcase the thrilling adventures of a smart, red octopus as it journeys through the five oceans, encountering all sorts of fascinating aquatic environments and creatures.

This project was a true community effort. Thanks to the hard work of our community fundraiser, Hayley Harris, and arts manager, Laura Joy, we were able to team up with local artist Sebastian Avoray to create these fantastic works of art. Sebastian also put together an engaging book to serve as an educational tool for children while they await treatment.

## Charity of the Year with Morebus

Earlier this year, Morebus staff voted us as its Charity of the Year for 2024/25. Many colleagues mentioned benefiting directly from the support provided by UHD especially Paul, a driver with the company for 19 years.

Paul was born with a heart defect and received treatment at Poole before undergoing valve replacement surgery in Southampton. He spoke highly of the care he received from the staff at Poole, recalling how Dr John Paul Carpenter personally called him two days after he returned home to check on his wellbeing.

He believes it's important for businesses like Morebus, which helps the local community with transportation, to support UHD NHS Charity so that everyone can take care of each other "like one big happy family". [Click here to watch our video with Paul.](#)



If you are interested in finding out more about how you can support the charity:

Follow @UHDCharity on  Facebook  Instagram and  X (Twitter) Visit [UHDcharity.org](https://www.UHDcharity.org), or contact the office on **0300 019 4060/8449**

## Bank in brief



# Locum's Nest.

Your total workforce solution

# We are

## #ProudToBeBank

# Bank Forum: We want you!

We are assembling a small team of exclusively bank workers to be a part of our future forums.

We want to hear your ideas and suggestions for changes at UHD from our bank community members. This opportunity is open to all roles and grades, and we encourage everyone to get involved and share your thoughts and ideas on how we can improve.

Our first discussion topic will be “**how can we improve flexibility across UHD?**”

**Interested?**

Contact  
**siobhan.stainer@  
uhd.nhs.uk**

## Roll-out of retrospective shifts/discontinuation of ad hoc timesheets

The option to submit ad hoc timesheets via Locum's Nest for additional duties (bank, WLI etc) for medics is no longer available.

If you have worked a shift not in the Locum's Nest app, please contact your rota coordinator or service manager. They will create a retrospective shift for you and your department will match you directly into it. You will only need to accept and submit your pre-populated timesheet. For the full statement, [click here](#).

### Key updates:

**Now:** You can submit retrospective timesheets covering the prior three months during this transitional period.

**From 1 August:** The timeframe for submitting retrospective timesheets will be reduced to 28 days. This 28-day period will then become the permanent timeframe for all submissions.

To book support sessions, or ask questions, contact **medical.locums@uhd.nhs.uk**.

## Bank Communita 2024

**Save the Date**

**Bournemouth**  
17th September

**Poole**  
23rd September

Bank communita is back for 2024.

These events are open to **everyone** to join us to celebrate, relax and connect with fellow bank workers of UHD.

Further information to follow.





# Recruitment ROUND UP

## Training for staff putting vacancies on to Trac

Recruitment is offering three training dates over the next two months to support departments/wards with getting their vacancies on to Trac. These are going to be Teams sessions that will run for approximately one hour on

the following dates and times:

- **22 July, 1pm,** with **Lynne Clancy**
- **31 July, 10am,** with **Katherine Jennings**
- **8 August, 10am,** with **Lily Kamali**

If you're interested in attending one of these sessions email the recruitment team with the date you would like to attend and we will send you a Teams invite.



## Housekeeping recruitment event at Tringham House

Our housekeeping team attended a recruitment event in collaboration with the job centre in June.

The team interviewed many people for positions at UHD and spoke to prospective candidates about the housekeeping assistant role.

We're pleased at the success of the event and look forward to welcoming our new recruits soon! Thank you to staff who came along for the day to ensure the event ran smoothly as well as the team at the JCP.

## CTP South Coast employment fair

During Armed Forces Week we attended the CTP South Coast Employment Fair talking to people in the armed forces about opportunities at UHD.

The team had a great time engaging with attendees at the event and informing them of the many different careers available in the NHS.

Thank you to members of

our Armed Forces Support Group who came along to represent UHD! We're looking forward to attending more events for service leavers in the future.





## Let's talk about IT

# New non-formulary medicine request eForm coming soon...

The IT projects/eForms and pharmacy teams are in the final stages of developing a new non-formulary request form.

This form will replace the existing paper/MS Word document to allow easier distribution

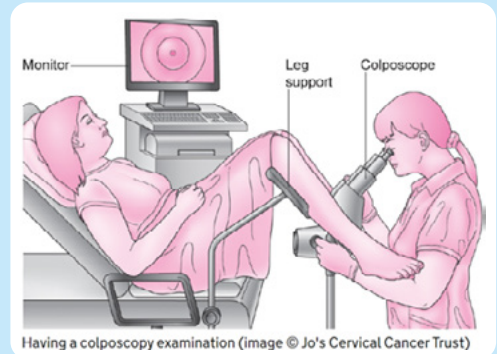
of the request to individuals involved in the approval process and improve dissemination and records management. If you are interested to find out more ahead of launch, email [laura.granger@uhd.nhs.uk](mailto:laura.granger@uhd.nhs.uk)

## MASEY

We are moving to a bespoke colposcopy system called MASEY that has been created by NHS England and NHS Improvement. It will provide a screening QA service for us to capture colposcopy data, enabling the

reporting of national standards and to ensure the quality of the service. We have been working hard behind the scenes to make sure that the transition from Viewpoint 5 to Masey Colposcopy is as smooth as it can be.

If you have any queries contact [laura.hankin@uhd.nhs.uk](mailto:laura.hankin@uhd.nhs.uk)



## IG top tips

During the summer please remain aware and vigilant of any paperwork or documentation stored near open doors and windows. Let's keep cool and keep trust data safe.



**NHS**

## Fishy email?

It could be a hacker trying to access patient information. If an email looks untrustworthy, forward it to [spamreports@nhs.net](mailto:spamreports@nhs.net) and delete

## Protect Patient Data

From offline to online,  
Keep I.T. confidential

## Coming soon...

We are changing to the StatStrip glucose/ketone connectivity meters and StatStrip Express 2 glucose/ketone meters from Nova Biomedical. There will be 110 networked devices and 112 non-networked devices across the trust.

For any questions, contact [rachael.bradley@uhd.nhs.uk](mailto:rachael.bradley@uhd.nhs.uk)