

## Caring Award

This award recognises an **individual or team** that makes a difference to our patients or colleagues through their caring attitude and manner.

**Our judges will be looking for nominees who:**

- are always approachable and friendly to everyone.
- are kind and caring to everyone.
- are compassionate
- demonstrate that they understand individual needs.
- aim to exceed expectations and readily help others.
- are respectful and welcoming to all.
- go the extra mile.

## One Team Award

This award recognises a **team** that has made the most improvement in integration and alignment to become one team.

**Our judges will be looking for nominees who:**

- work collaboratively to create a one team approach.
- align working practices and roles.
- give their team members clarity and create a UHD ethos.
- demonstrate that when we work together, we do things better.
- are flexible and adaptable, and break down silos.
- celebrate successes as a team.
- have made connections with other UHD teams.

## Listening to Understand Award

This award recognises an **individual or team** who has taken time this year to ensure their colleagues and/or patients feel listened to and supported to take action.

### Our judges will be looking for nominees who:

- take care to communicate clearly and effectively.
- actively listen to fully understand different points of view.
- empower others to act.
- are respectful and take the time to listen.
- create trust by ensuring that they listen, hear and act.
- overcome barriers to communication and understanding.
- use accessible language so everyone can understand them.

## Open and Honest Award

This award recognises an **individual or team** that works hard to promote an open and safe culture.

### Our judges will be looking for nominees who:

- speak up, listen up and follow up on concerns.
- encourage others to speak up, listen up, and follow up.
- listen, act and follow up when concerns are raised with them.
- share learning from incidents with their teams and colleagues
- always give constructive feedback
- are supportive when incidents occur
- check in with colleagues to support their wellbeing
- are open, honest and do what they say they will do
- create a workplace where it is safe to speak out and report.

## Always Improving Award

This award recognises an **individual or a team** that has successfully improved their service for the benefit of patients or staff.

**Our judges will be looking for nominees who:**

- have measurably improved or made positive changes.
- actively seek to remove obstacles and barriers.
- are open to trying new ways of doing things.
- learn from others and share learning with colleagues.
- consider and work to understand the impact of change.
- strive for excellence for our hospitals, patients, and staff.

## Inclusive Award

This award recognises an **individual or team** who has actively promoted inclusiveness for our patients and / or staff.

**Our judges will be looking for nominees who:**

- actively promote belonging and inclusivity.
- ensure everyone has a voice and feels able to contribute.
- value individual differences and challenge their own biases.
- treat people with respect and dignity.
- advocate for the needs of under-represented groups.
- challenge behaviours and practices that exclude others.
- ensure there is equity in accessing training and development.
- have taken action to ensure their team or service is free from discrimination, injustice, bullying and abuse.

## Leadership Award

This award recognises an **individual** who demonstrates exceptional leadership.

### Our judges will be looking for nominees who:

- are a leader in any service, area, or role at any level.
- are energetic, committed and lead by example.
- consistently demonstrate inclusive and compassionate leadership and exemplify our values.
- nurture and encourage others, creating an environment of safety, trust, innovation and creativity.
- work hard to build an effective team or service.
- mentor and motivate others to learn, grow and deliver.

## Volunteer of the Year

This award recognises an **individual** who has given their time or skills freely and consistently in order to make a positive contribution to staff and / or patients.

### Our judges will be looking for nominees who:

- are an outstanding individual.
- make an exceptional contribution to patients or staff.
- freely contribute their skills or time.
- have a positive impact on the service, team or patients they support.
- embody our values.
- are great ambassadors for UHD.

## Clinician of the Year

This award recognises any **individual** member of staff in a clinical role at any level who is actively and consistently making a difference to our patients' lives.

### Our judges will be looking for nominees who:

- listen to and empathise with their patients.
- put patients at the centre of all they do.
- support their colleagues to try new ideas and learn from their impact.
- look out for and drive improvements to patient safety and experience.
- integrate clinical services and transform care pathways.
- nurture a compassionate culture where patients come first.

## Support Staff Member of the Year (Non-clinical)

This award recognises any **individual** staff member in a non-clinical role - from secretaries and catering staff to estates workers and ward clerks - who consistently make a difference to our patients and or colleagues' lives.

### Our judges will be looking for nominees who:

- are always approachable and friendly.
- listen to their colleagues and teams and put them at the centre of all they do.
- support their colleagues to try new ideas and learn from their impact.
- nurture a compassionate team / department culture.

## Above and Beyond Award

This award recognises **individuals and teams** who go above and beyond to be there for patients or colleagues.

**Our judges will be looking for nominees who:**

- are happy to help no matter the challenge.
- put themselves out for others, often without recognition.
- display the trust values in all they do.
- are always approachable, helpful and friendly.
- have a big impact on others, even if they are unaware of it.

## Digital Improvement Award

This award recognises an **individual or a team** that has successfully used technology to improve their service or department for the benefit of patients and / or staff.

**Our judges will be looking for nominees who:**

- use a digital approach to remove obstacles and barriers or improve services.
- are open to trying new ways of doing things, and learning from others.
- consider and work to understand the impact of change on our NHS Pound, and on other factors.
- strive for excellence for our hospitals, patients and staff.

## Partnership Award

This award recognises an **individual or team** working innovatively with private or public partners across the health and social care system and local community to provide the best outcomes for our patients and reduce health inequalities.

### Our judges will be looking for nominees who:

- work to understand and meet the needs of the local community.
- work to understand and address the wider issues that affect health such as housing, planning, transport and education services.
- work with others to create better care plans for patients so they are treated in the right place, by the right person.
- work with partners to build shared services which save the NHS Pound.
- work with universities and schools to train and inspire the next generation.
- work with other hospitals to conduct clinical trials, translating research into better patient outcomes.