NHS Staff Survey

NHS
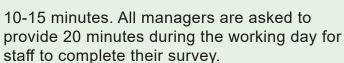**University Hospitals Dorset**
NHS Foundation Trust

#SpeakUpSparkChange

Frequently asked questions

Does my feedback really make a difference?

We need you to tell us what's working and where we can do things differently. We are committed to listening to your views and making changes to make UHD a great place to work and receive care. To do this, we need to hear from staff in every department. Read our 'You said, we did' to find out how we turn feedback into action.

How long will the staff survey take to complete?

10-15 minutes. All managers are asked to provide 20 minutes during the working day for staff to complete their survey.
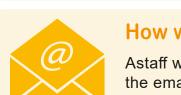
Is the staff survey really anonymous?

Yes. No one at UHD will see your completed survey or identify individual responses.

An independent company (IQVIA) will receive and anonymise your answers, which the trust receives as summary reports. You can view last year's here.

Any barcodes, unique identification numbers or personalised links IQVIA uses in administering the survey are not shared with anyone at UHD; they are only used to allow IQVIA to send reminders to staff and to ensure that survey responses are assigned to the correct NHS organisation.

Watch these useful videos about confidentiality.

How will I receive my survey invitation?

Astaff will receive their personal survey invitation by email. Please look out for the email from **NHSStaffSurvey@iqvia.com** the subject line will be **'NHS Staff Survey Invitation: University Hospitals Dorset'**.

Are the results useful for me and my team?

Our survey provider IQVIA provides us with lots of reports which help us to understand staff feedback at a Trust wide, Care Group, department and team level.

Managers and their teams are encouraged to make the most of their team reports and use them to make meaningful local change.

Is there any other reason why I should complete the staff survey?

You will receive a voucher for our on-site staff restuarants.

See our patients sooner

Be a great place to work

Improve patient experience, listen and act

Save lives, improve patient safety

Use every NHS pound wisely