

UNIVERSITY HOSPITALS DORSET NHS FOUNDATION TRUST
ANNUAL MEMBERS' MEETING

Minutes of the University Hospitals Dorset Annual Members' Meeting held on Thursday 18 September 2025 at 4pm in the lecture theatre, Education Centre, Poole Hospital and via Microsoft Teams

Present:	Judy Gillow	Interim Trust Chair
	Colin Blebta	Public Governor: Bournemouth
	Robert Bufton	Public Governor: Poole and Rest of Dorset
	Deniz Cetinkaya	Public Governor: Bournemouth
	Sue Comrie	Appointed Governor: Volunteers Group
	Siobhan Harrington	Chief Executive Officer
	Sarah Herbert	Chief Nursing Officer
	Tracie Langley	Non-Executive Director
	Elizabeth McDermott	Public Governor: Bournemouth
	Mark Mould	Chief Operating Officer
	Pete Papworth	Chief Finance Officer
	Richard Renaut	Chief Strategy and Transformation Officer
	Jerry Scriven	Public Governor: Christchurch, East Dorset and Rest of England
	Diane Smelt	Public Governor: Bournemouth
	Carrie Stone	Public Governor: Poole and Rest of Dorset
	Shelley Thompson	Appointed Governor: Bournemouth University
	Kani Trehorn	Staff Governor: Clinical
	Claire Whiatker	Non-Executive Director, Senior Independent Director
	Michele Whitehurst	Public Governor: Poole and Rest of Dorset
	Melanie Whitfield	Chief People Officer
	Peter Wilson	Chief Medical Officer
	Sandy Wilson	Public Governor: Christchurch, East Dorset and Rest of England
	<i>21 Public Members</i>	
	<i>6 Staff Members</i>	

AMM01/25	Welcome, Introductions, Apologies & Quorum The Annual Members' Meeting was opened by Interim Chair Judy Gillow, who welcomed attendees and expressed appreciation to Governors, Volunteers, staff, patients, and the wider community for their support. Judy Gillow noted that she had taken over the role of Chair in May 2025, succeeding Rob Whiteman, and highlighted the privilege of leading such a significant organisation. Apologies were received from: • Beverley Bryant, Chief Digital Officer • Sharon Collett, Public Governor: Bournemouth • Richard Ferns, Public Governor: Poole and Rest of Dorset • Rob Flux, Staff Governor: Non-clinical • Paul Hilliard, Appointed Governor: BCP Council • Alison Honour, Associate Non-Executive Director • Femi Macaulay, Non-Executive Director • Keith Mitchell, Public Governor: Bournemouth • Cliff Shearman, Non-Executive Director
-----------------	--

	The meeting was declared quorate.
AMM02/25	For Accuracy and to Agree: Minutes of the Annual Members Meeting held on 12 September 2024 The minutes of the Annual Members Meeting held on 12 September 2024 were APPROVED as an accurate record.
AMM03/25	Annual Report 2024/25 and Forward Planning for 2025/26 Siobhan Harrington expressed her pride at being Chief Executive Officer at the Trust and presented the Annual Report for the year ended 31 March 2025. She reported that the Trust had faced a challenging year but had made significant progress in key areas. Improvements included reduced waiting times, successful completion of the national maternity improvement programme, and positive Care Quality Commission ratings for surgical services at Poole and Bournemouth hospitals sites. The hospital standardised mortality ratio had improved from 114 to 94, placing UHD among the top 13 trusts nationally. Staff engagement remained strong with a 57% response rate to the staff survey, and the Trust had delivered its financial plan despite considerable pressures. Siobhan Harrington highlighted major developments, including the opening of the BEACH Building for emergency, maternity, neonatal, and critical care services, consolidation of stroke and cardiac services at Bournemouth Hospital and progress on the COAST Building and new endoscopy unit at Poole Hospital. Looking ahead, Siobhan Harrington confirmed that the separation of planned, and emergency care was scheduled for July 2026, alongside digital transformation through a new electronic health record system and alignment with the national 10 year plan prioritising community care and prevention. The meeting NOTED the presentation of the Annual Report 2024/25 and the Forward Planning 2025/26.
AMM04/25	Annual Accounts 2024/25 Pete Patworth presented the audited financial statements for the year ended 31 March 2025. He confirmed that the Trust had delivered a break-even position with a small surplus of £33,000, achieved £42 million in efficiency savings, and reduced agency expenditure by 48%. A capital programme of £156.8 million was completed, and the year-end cash balance stood at £102 million. Pete Papworth reported that the external auditors had issued an unqualified opinion on the accounts and confirmed compliance with all statutory and regulatory requirements. The meeting NOTED the Annual Accounts 2022/23.
AMM05/25	Report from the Council of Governors Michele Whitehurst provided an overview of the Council of Governors' activities during the year, confirming compliance with statutory duties to hold Non-Executive Directors to account and representing interest of members and wider public. She outlined engagement initiatives, membership figures, and collaborative work with other Dorset trusts. Michele Whitehurst announced that Governor elections would open for nominations on 25 September 2025 and reaffirmed the Council's commitment to diversity and proactive communication. The meeting NOTED the report from the Council of Governors.
AMM06/25	Questions Received from Members Judy Gillow facilitated a Q&A session addressing pre-submitted and live questions from members. A member raised concerns about NHS app registration rates and digital exclusion, particularly for older people. Siobhan Harrington and Judy Gillow acknowledged the issue, committed to feeding back concerns nationally, and discussed the need for inclusive access to information and services. Sue Warr from Primal Life requested discussions on commissioning voluntary sector services for early help and prevention. Siobhan Harrington welcomed the

	opportunity, noting upcoming changes in strategic commissioning and the potential for greater voluntary sector involvement. A question was raised about challenges in meeting the 18-week referral to treatment target. Siobhan Harrington explained the Trust's focus on reducing long waits and outlined plans to improve 18-week performance over the next three years. Kani Trehorn asked about reducing the number of patients with non-criteria to reside. Mark Mould described ongoing initiatives, including the transfer of care hub and collaboration with local authorities, and welcomed further member input to support these efforts.
AMM07/25	Close There being no further business, the meeting was closed.

DRAFT