

Criteria to Reside

Why



Improves quality of care for patients: safe, effective & improved experience	Reduces risks associated with inpatient stays
Admit patients To the right beds as safely & as timely as possible	Get patients home as safely & as timely as possible
Helps manage expectations of the stay for patients & family	Live problem-solving & permanent process Fixes to support staff
National & Local Directives	Manage oversee safe patient flow at all levels across UHTD
Helps Dorset System understand & respond to capacity gaps & pressures, & plan for future	

What

Daily senior level reviews	MDT Board Rounds 2xday - SAFER Or Perform
How Complete With either CZR or Discharge Delay reason	Or if not CZR/ Delay reason then discharge person
Timely discharge swabbing	Promotes finding discharge delay solutions - as MDT & with partners
Ensuring patient /family education around changes & meds on discharge	Ensuring discharge summaries completed
Increased troubleshooting & support for the wards with flow & discharge - improve and fix processes	Reporting internally and externally

How

Wards

Continue BAU knowing how to raise problems (& see fixes & experience improvements)

CZR Improvement Group

Identify & capture blocks & find / implement solutions to improve process	Develop "Bug" Fix • Improve • Change list & process to oversee fixes internally
Care group leads spend time with assessment units to identify blocks & bring to group to find solutions	Communication of improvements & share and recognise achievements towards the targets
	Discuss & escalate external issues via resilience and home first to help system develop.

Feedback Loop is Key - to see impact of How to Why - keep patient at the centre