

IMPORTANT UPDATE ON IT SPECIALIST NURSE SERVICE

From Jan 1st 2021 until end of March there will be a reduced ITSN service due to secondment. This means that only Lisa Brinkman will be available for support and training on the systems outlined below.

CONTACT DETAILS –

The best way to contact Lisa is through the dedicated IT Specialist Nurse form that is located on the IT Service Desk -

**IT Specialist Nurse Request Form**

To be used to request assistance/training/ward visit from the IT Specialist Nurses for ENA, E...

She can also be contacted via email/Tel -

lisa.brinkman@uhd.nhs.uk Tel – 4980

WORKING HOURS -

Mon, Tues, Thurs and Fri between 07.30 and 15.30.

TRAINING –

She can provide training on the following systems –

- eNA
- eObs
- Health of the Ward

She can also provide help and support on the following systems –

- ICE (Order Comms)
- Single Sign On
- PACS
- EPR/eDischarge
- EPMA