Paging in Poole and Bournemouth

With effect from 01st November 2022 at 08:00, we are having to make some slight changes to the way '701' is used across the Trust.
This is to allow us, following the introductions of a new paging system, to identify and route the call to the correct system.

Please see the following instructions for each site.

Poole
Enter 701 and the 4 digits of the pager number you require (e.g. 7010295), then pause briefly.

If the pager you are calling is on the old **Multitone** system, you will then hear some 'beeps', at which point you need to enter the extension number you wish to be called back on.
Note – if you enter the extension number before the first 'beep' the call will fail. If you wait too long after the first 'beep' the call will time out and fail. To improve the success rate of your paging call, wait for the first 'beep', then immediately enter the extension number.

If the pager you are calling is on the new **Swissphone** system, you will be asked enter the pager number (please enter the pager number again), you will then be asked to enter the message (enter the telephone number you wish to be called back on).

To contact a **Bournemouth** based pager, enter 780701 and the 4 digits of the pager number you require (e.g. 7807012411), then pause briefly. You will then be prompted to either enter the user number or pager number as detailed for Bournemouth below.

Bournemouth
Enter 701 and the 4 digits of the pager number you require (e.g. 7012411), then pause briefly.

If the pager you are calling is on the old **Multitone** system, you will be asked enter the user number (please enter the pager number again), you will then be asked to enter the message (enter the telephone number you wish to be called back on).

If the pager you are calling is on the new **Swissphone** system, you will be asked enter the pager number (please enter the pager number again), you will then be asked to enter the message (enter the telephone number you wish to be called back on).

To contact a **Poole** based pager, enter 783701 and the 4 digits of the pager number you require (e.g. 7837010295), then pause briefly. You will then either be prompted to enter the pager number, or, receive a tone at which you enter the extension number, as detailed for Poole above.

This does mean entering the pager number twice for some calls, but it is the only way we can identify which system the pager is on and then connect your request to the correct system.

Please ensure that all staff who may have a need to bleep someone and who may not necessarily have access to email are aware of the above.