



We need to hear from you

We are continuing to prioritise our waiting lists and will be contacting patients via text message or letter to obtain further details. If you receive a message from us, please respond so we can help you with your care. We would like to assure you that:

- our communication will only ever ask questions relating to your care
- we will never ask for bank details or reference to money or payment
- we will never ask you for your name or address, however you will be able to update your details if they are not correct
- our message will include a unique pin and we will ask you to input your date of birth only to log in
- a business reply address in Macclesfield will be supplied - this is where our team are collating your responses

Thank you for your patience