

Welcome to the quarterly update on all things Risk and Governance!

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Welcome to Annie Crump – LERN Review Coordinator

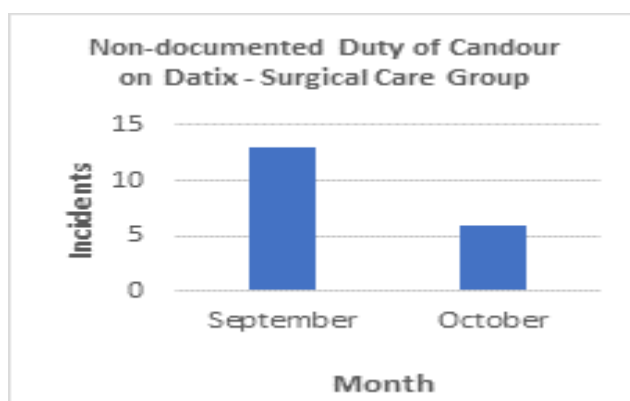
Hi everyone, my name is Annie and I have recently joined the Quality & Risk Team as a LERN Review Coordinator. I will be mainly based at the Bournemouth site. I bring with me almost 14 years of experience at the Trust – previously with MDT/Cancer Services. I look forward to expanding my knowledge as swiftly as possible and being a benefit to the team.

When I am not working, I enjoy going to live events – music and laughter being my favourite things. I am enjoying travelling and making memories with my husband and family.



LERN and Datix

You may have noticed that we have been focusing on increasing the closure of overdue and historic LERN documentation across the trust with some demonstrable results. The historic LERN backlog for Specialties Care Group has improved by 32% since June. We have seen an increased level of documentation for Duty of Candour in the past month with 60% improvement in Surgical Care Group since we started the process. We recognise that LERN completion may vary across different time periods, and we want to particularly offer support to all levels of medical staff. The trust is under significant duress and it can be challenging to find time to participate. We wanted to thank the colleagues across the trust for their willingness to engage and communicate with us to improve patient safety.

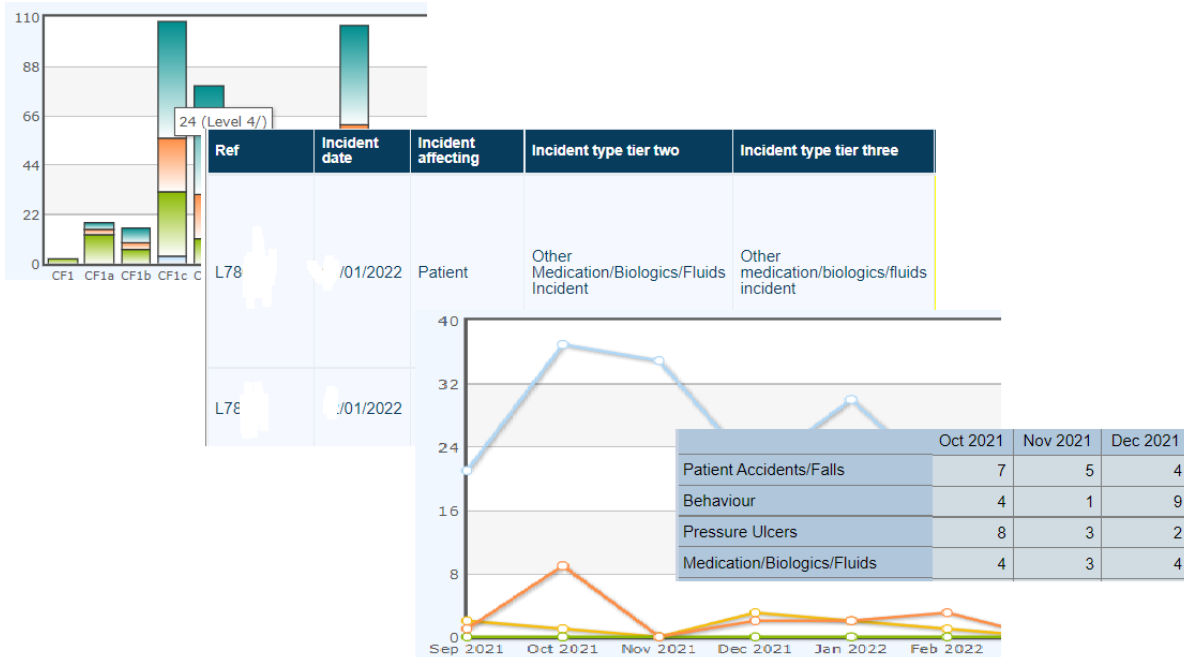


Datix Web dashboards

The Quality Risk team can make it easy to get appropriate information from the Datix web system. A user does not have to learn how to write reports or queries.

Once you have your Datix log in you can be assigned reports relevant to your work area. For convenience many are built on the Datix menu option "My Dashboard" To access just click on this menu option and pick from the range of reporting themes presented. Each theme / tab will have a number of reports.

The reports update automatically either as new records are added or at the start of a new reporting period.



The 'crosstab' report produces statistical reports for specific data, such as severity of the LERN, the classification or which location in a directorate. The 'listing' report gives summary detail of a collection of individual records. There are options for bar charts, line charts and pie charts.

The dashboard can be used for end of period reporting as clicking on a report allows export to Excel or PDF. It can be used for day to day management as there is more detail than on the status type reports shown in incident and risk modules. It can be used 'live' in risk meetings where clicking through the report allows individual records to be reviewed and updated.

Clinical Audit

- **New Project Approvals:** During Q2 2022/23 there were 63 projects approved by the Clinical Audit Approval Group.
- **National Audits:** At the end of Q2, UHD was participating in 98% of eligible national audits.
- **UHD Clinical Audit Database:** We are continuing to develop our new UHD database, aiming to introduce our updated cross-site registration form during Q3.
- **Clinical Audit and Effectiveness Group (CAEG):** More face-to-face meetings are planned during Q3. Recent presentations to CAEG have included the Protected Mealtimes Audit and Speciality Clinical Audit Lead feedback for Child Health.
- **Networking:** During Q2 members of the clinical audit team attended various events including the NHS Dorset Electronic Patient Records Summit, the National Quality Improvement including Clinical Audit Network (NQICAN) open meeting, and the Clinical Audit Support Centre's 'Clinical Auditorium' focusing on the links between clinical audit and quality improvement teams.

Medical Examiner's Office

The acute ME offices in Bournemouth & Poole continue to achieve 100% scrutiny of all inpatient deaths. On 2 November we completed scrutiny of our 500th community death – a remarkable achievement since 1 March! The community ME team are now working with over 50% of East Dorset GP practice and we are well on the way to completing full community expansion by the time the ME service becomes statutory from April 2023.

The East Dorset Medical examiner team have been nominated for a Health Service Journal award for ICB system of the year for our pan-Dorset work with Dorset ICB and Dorset County Hospital to create a medical examiner programme working group. We were one of 7 groups shortlisted from a longlist of over 1500 and are extremely honoured to have been shortlisted. The award winner will be announced at a London ceremony on 17th November and we wait with anticipation to see whether we have won!

Health and Safety – Sharps Focus Events!

Using data from the Health and Safety Quarterly report the team have raised concerns around the number of sharps incidents across UHD.

To try and reduce these, the Health & Safety/Occupational Health and Waste teams will be holding safety focus sessions on the topic of sharps on the 7th November at Poole site in the Dome and 17th November at Bournemouth site by the main canteen entrance between 10 am – 1pm on both days.

Can you spot the hazards in the below picture?

As part of our sharps focus please come and meet us and enter our competition to win a prize.



Quality Governance

The Quality Governance team have had a very busy month supporting CQC activity across the trust. The CQC have undertaken an unannounced inspection within the Surgical Care Group visiting theatres and surgical wards as well as within the Medical Care Group visiting older people services. As a part of the inspection process, the CQC have requested evidence to support their key lines of enquiry which helps to make a judgement about how a service is being delivered. We continue to be in inspection phase for 50 days and will then receive a draft report for review. Learning will be shared across the trust and improvement plans put in place where areas of concern are identified. The Quality Governance team would like to extend thanks to all staff involved from those working on wards when the Inspectors visited as well as those behind the scenes helping to collate evidence to showcase our services.

As well as the unannounced inspection, the CQC continue to meet with staff as part of their engagement work. Staff working within Outpatients services at Bournemouth, Poole, Christchurch and the OAC were involved in focus groups in October. We would like to also extend thanks to all those involved in organising the sessions and those who attended.

'Preparing for a CQC inspection' booklets are available to help prepare to showcase what we do, demonstrate that we know where our improvement areas are and what we are doing about them, demonstrate how we gain feedback about the care we provide and how we learn and share lessons to make changes for the better, for our patients. Please request copies from Debbie Gritt Debbie.gritt@uhd.nhs.uk

The Quality & Risk meeting toolkits have been updated and are available on the Intranet. These toolkits provide meeting document templates and guidance for conducting Quality & Risk meetings from ward/department through to care group level [Quality and Risk Group Meeting Toolkits \(uhd.nhs.uk\)](http://uhd.nhs.uk)