

TheBrief



Wednesday 19 August – please spread the word

Please use this sheet to communicate key messages for this month to your teams. Return your form to Siobhan Harrington, CEO, or email it to uhd.communications@nhs.net

Shared?

CQC: The CQC has been in our Trust inspecting our surgical services. They have seen some real improvements in our surgical wards and have also highlighted some issues with our theatres. We await their report and also expect further inspections focusing on urgent and emergency care, medicine and critical care. Thank you to all those working hard to support these inspections.		
Last few spaces left for our Safety Conference!: If you haven't secured your space yet, register now for our second UHD Patient Safety Conference on Wednesday 16 September, 9.15am-4pm, at the Village Hotel, Bournemouth. This free event is an opportunity to listen to some fantastic UHD and national external speakers and join collective discussions on safety culture. Search 'safety' on the intranet to register now and hear some fantastic UHD and external speakers. We'll also record all the talks so you can catch up after the event.		
Save lives, improve safety: Clinical, digital and nursing teams at UHD have created an electronic CIWA - the Clinical Institute Withdrawal Assessment for alcohol - enabling them to better identify patients in need of support. Nursing colleagues will see the assessment on eNA and can identify patients who may be at risk of alcohol withdrawal. More information can be found in the news section of our website.		
Next April we will be reconfiguring our services and centering our emergency care on the RBH site, as well as a number of other key service moves. A key part of achieving this is making sure we see the right patient, at the right time in the right place... Flow: UHD's new Clinical Vision of Flow is a Trust-wide vision for how we work together to deliver timely, safe and effective urgent and emergency care for our patients and will enable us to make these importance moves. You can find out more on our dedicated intranet pages.		
Care Coordination Hub: We're establishing a Care Coordination Hub in Tringham House where we'll use our live data to monitor hospital flow, manage bed capacity, coordinate emergency responses, and streamline patient care pathways. The first phase will see our Clinical Site team move in, followed by our wider UHD multidisciplinary teams. For phase 2, we then hope to broaden our collaboration with system partners to provide a more seamless link between hospital care and wider community care.		

Place Based Partnership for BCP: Place-based partnerships are collaborative arrangements between organisations responsible for arranging and delivering health and care services. We've now had our first meeting for BCP to look at how we can work better together across the system for the benefit of our patients. We shall keep you updated with progress.		
People Pulse: Thank you to everyone who filled out July's NHS People Pulse. There were over 1,300 responses and the results are now being discussed by senior leadership teams and will be reported on next month.		
Staff Survey: The national Staff Survey will be launched next month. Sharing your experience helps make UHD a better place to work and receive care. We all have a voice that counts so please use this opportunity to make a difference in your area.		
Thrive Live: This year's programme spans three weeks from 14 September to 2 October and was built using your feedback from the 2025 NHS Staff Survey. After the heat and busyness of the summer, it is a chance to take some time for yourself and discover practical ways to look after your health and wellbeing. Head to our intranet for more details on what's on. Thank you to UHD Charity for funding Thrive Live 2026.		
Together Tuesday: As part of UHD's Together Tuesday initiative, colleagues are invited to come together to share and celebrate the great improvement work taking place across the Trust. This will take place at RBH Atrium, 8-8.30am starting from 25 August, followed by 8 September and then every Tuesday thereafter. This informal session provides an opportunity for wards, departments and staff groups to showcase examples of that are making a positive impact for patients, colleagues and services. Intranet page here: Together Tuesday: Share your improvement success stories		
Endoscopy: Our new £21m Dorset Endoscopy Diagnostic Hub will be opening at Poole next month, providing a state-of-the-art outpatient facility to support planned care. The hub will enable us to treat more patients, reduce waiting times, enhance patient experience and train the next generation of endoscopy professionals in Dorset. Watch this space!		
Sustainable services – use every NHS pound wisely: Money remains a big focus for us and we still have a £20m gap where we need to identify savings. There are some really good initiatives taking place around our organisation, but it is not always replicated across the whole trust. Please contact our NHS Pound team or speak to your managers about how we can work together to protect our pound.		

Staff questions and comments:

Department:

Signed:

Date:



See our
patients sooner



Be a great
place to work



Improve patient
experience,
listen and act



Save lives,
improve safety



Use every NHS
pound wisely