

Using the Secure Image Transfer Service

The secure image transfer service allows patients to share images with their doctor or nurse.

To use the service, visit the following page on your phone or desktop PC:

https://images.poole.nhs.uk

You will be asked for a password to use this service. Enter the password provided to you by the Hospital service, and click 'submit'.



Secure Image Transfer Service

Enter Password to access service	
Password	
Submit	

The following form will be presented. The department name can be seen in blue beneath 'Secure Image Transfer Service'.

Poole Hospital NHS Foundation Trust	Secure Image Transfer Service Dermatology
First name	
Last name	
Hospital Number	
NHS Number	
Date of birth	
Contact Telephone/mobile	
Email	
Image #1	
Choose file No file chosen site Other \$	
Add another image	
Send How to take a	a picture

Complete the form. Required fields will be indicated if missing.

Add an image by clicking 'choose file', select the image. The image will appear as a thumbnail next to the button.

Choose the site from which the image was taken, i.e. your left arm or your back

If you need to add more images, you can add up to 5 by clicking 'Add another image'.

For guidance on the types of image, size, quality, and how to take a picture – click on the link 'How to take a picture'

Click Send

when ready to send us your image/s.

A notification will show whether you were successful.

Images successfully received

You have successfully submitted 1 images to the Dermatology department. These images will be reviewed during your consultation.

Thankyou for using this service

If only some of your images were loaded, this will be orange – and will show you how many images succeeded. If all of your images were successfully sent the notification will be green.

How do I know my images and personal details are safe?

We use public key encryption to secure your information. This is secured in transit (via HTTPS/TLS) and whilst stored on the server. The information can only be decrypted once inside the Trust. This is safer than sending your images via email. It also allows us to track receipt of your images.

If I have any problems, can I get any help?

The administration team of the department can assist you.

What images can I send?

The system supports JPG, GIF, BMP, and PNG