GROUP FRATIONS
CONSIDERATIONS

## RESPONSIBILITIES OF FACILITATORS

Administrative
Develop learning environment
Time keeping
Listening
Informative
Ground rules
Respect of individuals needs
Encourage peer support/vicarious learning

## FACILITATOR'S ROLE

Making sure all members contribute

Encouraging quiet members and stopping talkative ones

Allowing emotions to be expressed

Encouraging members to experiment with new ideas and behaviour

Support conditions to enable change

# FACILITATOR'S ROLE

# Promote ways to enhance

- Trust
- Acceptance
- Mutual support
- Challenge
- Empowerment

#### **CONVEYING RESPECT**

Find out interests and preferences of individuals
Keep promises or agreements
Active listening
Interest in whole person
Valuing all effort and contributions
Positive emphasis

## **CONVEYING RESPECT**

Avoid devaluing person

Warmth in words and behaviour

Not patronising or condescending

Appropriate language not jargon

Using people's names

Accepting people's own decision

## **CONVEYING UNDERSTANDING**

Focus on feelings not just words

Asking for peoples opinion

Sharing own experiences

Not making assumptions

Asking about feelings and experiences

Extra time and attention for significant experiences

#### TYPES OF PARTICIPANTS

Initiator - breaks silences

Jester - diffuses tension

Patient - always presents problems

Parent - respond to others with

advice

Challenger - expresses discontent

Harmonizer - brings group together

Mystery - takes part but no disclosure

# HOW WOULD YOU DEAL WITH MEMBERS WHO ARE

Silent

Too talkative

Bored, withdrawn

Aggressive

Less articulate

Shy

Distractor

## **PARTICIPATION**

- •Who was included/excluded or involved/not involved? Why?
- Does this participation vary according to methods used?
- •Who talks to who? Is anyone excluded?
- Did members listen to each other/support each other?

## INDIVIDUAL MEMBERS

Do they

Give information to group?

Ask questions?

Respond to what other members say?

Agree/disagree with others?

Praise, support or encourage others?

Criticize others?

Interrupt?

## SUCCESSFUL GROUP TEACHING

**Preparation** 

Teaching materials

**Consideration of environment** 

**Documentation** 

**Assessment of learners** 

- Readiness to learn
- Stage of change
- Learning style

Facilitate peer support and group learning