

TheBrief

April 2025



Brand new beginnings



Admin
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The Brief



Wednesday 9 April - spread the word

Please use this sheet to communicate the key messages from *The Brief*. Return your form to Siobhan Harrington, CEO, or email it to communications@uhd.nhs.uk

Update	Shared?
<p>Briefing from our CEO: Siobhan Harrington talks us through the upcoming changes we are facing at UHD and across the NHS on page 3.</p> <p>Shuttle bus: Our bus is up and running! Find out how you can use our free shuttle bus linking RBH and Poole on page 5.</p> <p>Transformation: Meet the first baby born in our BEACH Building and the last in St Mary's. Learn about our new shops, Nooks and navigating around our sites on page 6.</p> <p>Network news: Head to page 8 to join the relaunch of See Me First across UHD and get access to tools to speak up and challenge discrimination.</p> <p>Admin Appreciation Day: Please get involved in the celebrations of our admin teams across UHD on page 10, including prize draws.</p> <p>Research matters: There have been some exciting changes to our Research Team. Find out more at their open day taking place on 20 May on page 17.</p> <p>BU and you: Join our Dorset Research and Improvement Event or sign up to a PHD – see page 12.</p> <p>UHD Charity: Sign up for our next challenge with our Twilight Walk, our event to support those affected by breast cancer on page 20. We have also refurbished our stroke gardens for patients and staff to enjoy.</p> <p>Patient First: We are always updating the tools available for you to reach your Patient First Goals. See page 14 for the latest updates.</p> <p>Let's talk about IT: Head to page 22 to find updates regarding medical records, the latest news from the Transfusion Team and top tips from our information governance team.</p> <p>And finally... how to save our NHS Pound, good news feed, David's blog, and much more...</p>	

Staff questions or comments (continue overleaf where necessary):

Department:

Signed:

Date:

Your University Hospitals Dorset

An update from Chief Executive, Siobhan Harrington



“We’ve got this!”

31 March was a very big day for Team UHD. We rounded off our NHS year by opening the doors to the BEACH and moved our babies, their families, and our colleagues from Mat-Neo and Emergency Gynaecology into their new homes, joining teams from Critical Care and Radiology as part of these major moves.

I had the great privilege of being in the action that day, meeting the teams in the incident room at Poole, speaking to colleagues at St Mary’s as they helped get families ready to move to RBH or safely go home (while still delivering babies that very morning!) then hopping on our new staff shuttle bus - it’s live everyone, please do use it - arriving at the BEACH to check in on all the teams now based there, and greeting the very first parents to use our new maternity facility.

Despite the enormity of this milestone, and the complexity of these moves, ‘We’re the

NHS, we’ve got this’ was the response from colleagues when I checked in to see if they were ok.

And the response from our patients? Our very first mum to use the unit told me: ‘I can breathe’.

A huge thank you to everyone involved in making this happen. Hundreds of you have worked on this significant change for many years, putting our staff and patients at the heart of all the planning. It is a huge achievement, and you should all feel immensely proud. And I know you’re already working on the RBH Emergency Department move happening in May, so thank you for your energy and commitment.

So here we are in April, our new NHS year, a year that has started with the radical changes to how the NHS will be run both nationally and locally. These significant changes will see NHS England being abolished and Integrated Care Boards being told to cut their budgets by 50%. Many of these are our

NHS colleagues, so we all need to be considerate at this unsettling time.

We will now come under direct management from the Department of Health and Social Care (DHSC) who will be responsible for the NHS. This is while we face significant financial challenges and need to be more productive and do more for our patients, with the same or less resource.

Our Executive Team is working closely with NHS Dorset, our local ICB, and our fellow Dorset trusts, and we will continue to hold regular listening events and briefings with you as more information comes to light.

It is likely our ICBs will cover a broader patch and will be the strategic commissioners for the region. From our point of view, the ask of acute trusts is to focus on our patients and our staff, ensuring we deliver improvement and performance, and this performance will be very visible in league tables.

I know this can feel disconcerting, but I believe the crux of this is a desire to make the NHS better, at pace, because this is the right thing to do for the public and all of us. We can do this at UHD - we are ready to face these challenges thanks to our strong sense of teamwork, our focus on our transformation and safe care, and the work we have already done to implement Patient First, with teams making decisions that are right for them and their patients.



In the here and now, our Chair Rob Whiteman stepped down at the end of March, and we all wish him well and thank him for his guidance and challenge over the past few years. We are confirming our Interim Chair arrangements, but Cliff Shearman OBE as our Vice Chair is acting Chair at this time.

Our UHD Awards are now just a month away and our incredible judges have met and chosen the shortlist - this will be announced later in the week. Congratulations to all of you, and to everyone who received one of our 950 nominations!

Later this month we have Admin Appreciation Day coming up, an ideal opportunity

to really reflect on how much our amazing administrators do - we really couldn't run our hospitals and serve our patients without you. - our brilliant BI team pic

And with Passover and Easter around the corner, I'd like to wish all those who celebrate a

very happy and blessed time and I hope everyone gets some well deserved rest over the bank holiday weekend.

Thank you for everything.

Siobhan



Vital statistics

March 2025

- We saw **42,280** patients in our outpatient departments
- ...and an additional 9,100 virtually
- Carried out **1,764** day case procedures
- Supported the birth of more than **312** babies
- Attended to **13,702** patients in our emergency departments
- Cared for **246** patients at the end of their lives
- Started **231** patients on their radiotherapy journey

Thank you **#TeamUHD**

Hop on board our shuttle bus

Have you seen our UHD shuttle bus on the road? Running between Poole and Bournemouth, the service is **completely free for staff**. Please see the [poster](#) and [timetable](#) for full details on accessing the new service.

How to use the service:

- **Download the Ride Tandem App** - Scan the QR code below to download the Rider App for iPhone or search 'Ride Tandem' on the Play Store. Ensure you register your account using your UHD or NHS email. If you do not have an NHS email please contact travelteam@uhd.nhs.uk
- Staff can use the app to pre-book a seat. This will provide a ticket in your wallet that grants you priority boarding for your chosen journey. You will also need to show an **NHS Staff ID card** to the driver upon boarding.
- Staff who have not pre-booked their seat in advance, can still use the

service providing there are seats available. You may be asked to scan a Hop-On ticket from your app and show your NHS staff ID card to the driver.

The bus will collect and drop off from **the Royal Bournemouth Bus Hub**. Please note, the Poole Hospital pick up location has now moved to the bus stop outside the Adams Practice on Longfleet Rd.

Those using the Cranbrook



Road and Branksome station bus stops will need to stand on the **side of the road appropriate for their direction of travel**.

Look out for the 'UHD Staff' digital display on the buses as they approach.



Download the RideTandem app

Enter route code: PB25 and use your NHS email to get set up.

The end of an era



Sit and smile with Krzysztof Gogolewski
Everyone's friend, without exception
Zawsze mój Krzysiu jesteś w moim sercu.

After 64 years of St Mary's, the moves to RBH mark the end of our Poole maternity porters. Maternity has seen many porters and we sadly lost one close to everyone's heart during the pandemic, Krzysztof Gogolewski. To this day, he is remembered and spoken of so highly. His bench of remembrance will be relocated from St Mary's to the canteen garden for all to enjoy.

After working their final shift before returning to the main Portering Team, Mel and Aaron said: ***"Our time at maternity has been amazing, we've met so many lovely people and have created some wonderful friendships. Neither of us will miss the pods going down, and the awful weather! It's been emotional, the highs and the lows. We wouldn't change a thing. We wish everyone from the unit best wishes and all the best in your new home at the BEACH Building."***



Our new shops at RBH are officially open

Our brand-new **Costa Coffee**, **Co-op** and **Stock Shop** are now officially open at the main entrance of the BEACH Building (Zone B).

24/7 Costa Coffee - grab your favourite coffee or snack anytime. Plus, a dedicated NHS staff space for a well-earned break.

Co-op convenience store - fresh food, essentials, and great-value deals, including exclusive Co-op member pricing.

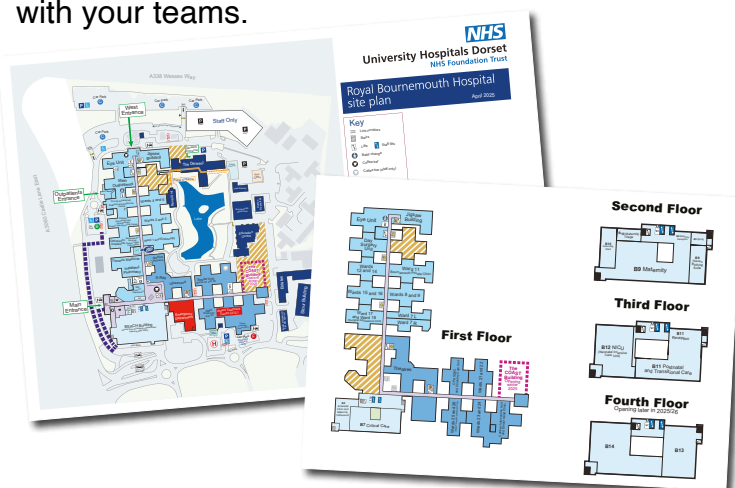
Perks and Rewards - download the [Costa](#) and [Co-op](#) apps for exclusive deals, loyalty rewards, and even click and collect for your coffee.

Thanks to our commercial partner, Compass/One Retail, and everyone across UHD for their support with this project.



Hello to 'Zone B' at RBH

Following the completion of the Critical Care, Radiology, and Maternity/Neonatal moves, we want to remind everyone that the way we navigate the hospital site has changed. Please ensure to refer to 'Zone B' for all new sites within the new building. See the [updated maps](#) for more information and look out for the temporary signage on the overhead panels and additional signs to help people to find their way. Please share this with your teams.



Have you seen our new Nooks?

Staff and visitors have been enjoying the new seating in the main entrance of the BEACH Building (Zone B). Featuring comfy cushions, charging ports, noise-absorbing walls, and ambient lighting, these spaces offer a relaxing and functional environment. Additionally, in the libraries at Poole and RBH, they provide the perfect spot to work, study or take a break. Stay tuned for more Nooks as we continue to enhance our spaces across our sites!



What a picture, what a photograph! We've compiled a selection of photos that highlight the busy few weeks as services and facilities transition into their new spaces. Please take a look and feel free to use them in your team meetings - you can download the slides [here](#).

So long to St Mary's and hello to our BEACH Building

On 31 March we marked a historic moment as Maternity, Neonatal, and Emergency Gynaecology Care services officially opened at the BEACH Building (Zone B), with St Mary's Maternity Unit closing its doors after over 60 years of dedicated service. Thank you to everyone who supported the move.

Baby Isla made history as the first baby born at the BEACH, with baby Leandra the first to receive care while baby Ademole was the last baby born at St Mary's.

Isla's mum, Katy, said: *"Isla arrived a little after 11am this morning with a smooth birth and no complications. We're so thankful to all the staff for their amazing care. I'm very tired but so excited, and our son, James, has happily told us he's 'ready for not much sleep!'"*

Chief Nursing Officer, Sarah Herbert, said: *"It's a bittersweet moment to bid farewell to St Mary's after 60 years, but the move to the*



▲ Baby Isla with mum Katy and dad Erik



▶ Baby Leandra with mum Marina and dad Stefan



▲ Baby Ademole with mum Dorcas

BEACH Building is a tremendous leap forward in enhancing our maternity, neonatal, and gynaecology services. We are thrilled to have supported Dorcas, Marina and Katy with their lovely babies and look forward to welcoming many more families in the years to come."

You can read more about this fantastic day [here](#), and see some photos from the day [here](#).

Farewell to St Mary's - honouring 60 years of care

On 5 April, we bid a fond farewell to St Mary's, expressing our heartfelt thanks for the decades of care provided to families. Maternity teams and the community came together to visit the unit one last time, sharing memories and reflecting on its lasting impact.



See ME First



With spring in bloom and plenty of positive changes taking place across UHD, we feel it's a good opportunity to refresh our See ME First initiative; our staff-led campaign to promote equality, diversity, and inclusivity. It encourages everyone to be actively anti-racist and work together to end racism and discrimination across UHD.

This comes after the successful launch of See ME First at UHD in June 2023, where almost 2,000 colleagues pledged their support for the global majority community.

We are proud to have been the first Trust within the south west to implement the initiative, and are planning for a collaborative celebration during the UHD-BU leadership event in September.

See ME First has been incorporated into all EDI training sessions and Conscious Inclusion workshops at UHD, and this time around, the campaign will be facilitated by DEN leads Judith Dube, Gabriel Adelaja, and CEO, Siobhan Harrington, along with other network members. The designated campaign lead will be Fardowsa Ahmed-Timms.

Why is it important?

“While the key focus of the campaign is to combat racism, it also aims to equip colleagues with the tools to listen, speak up, support, and challenge discrimination in any form within our Trust. I truly hope you will join us in supporting the campaign, signing the pledge, wearing the See ME First badge, and offering your visible commitment to this important campaign. Thank you.”

Deepa Pappu
Equality, Diversity and Inclusion Lead



How can I get involved?

- **Make a pledge** - Will you pledge to support any colleagues that experience discrimination? [Fill out this form](#) and pledge to encourage colleagues to speak up and safely challenge discriminatory behaviour through the appropriate channels. Once you have done this you will receive a See Me First badge to signify you have made this commitment and ensure your support is visible to colleagues.
- **Show your support** - By wearing a See ME First badge you are making a visible commitment to create an open, non-judgemental, and inclusive culture at UHD, ensuring your ethnically diverse colleagues are treated with dignity and respect. You are showing that you uphold UHD's values, and are saying that colleagues can come to you for support and advice on how to safely challenge discriminatory behaviour.
- **Visit our stands** - 15 April, 11am-1pm in RBH Atrium and 17 April, 12-2pm in Poole Dome

What else can you do to make a positive difference?

- Make yourself visible as a member of staff who will listen to colleagues who have been subjected to discrimination or need advice and information.
- Encourage your colleagues to speak up safely through the appropriate channels if they have experienced discrimination. Direct them to the [pink 'issues' LERN form](#), [Freedom To Speak Up](#), their line manager or UHD's equality, diversity and inclusion lead, deepa.pappu@uhd.nhs.uk
- Signpost colleagues to the support available to them via our [anti-racism guidance](#), [Diverse Ethnicity Network](#), [Freedom to Speak Up](#), [Human Resources](#), as well as wellbeing support including [Psychological Support and Counselling Service](#) and [Mental Health First aiders](#).



Celebrating with Pride

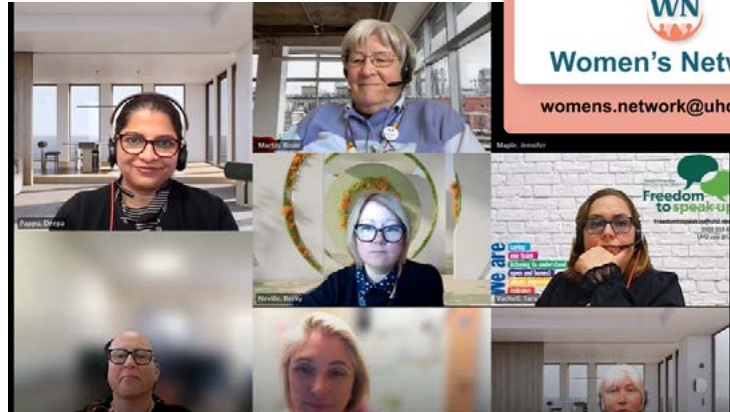
Transgender Day of Visibility took place on 31 March, a chance to raise awareness of discrimination faced by transgender people, and for trans and non-binary people to feel seen through positive and realistic representation.

Thank you to our brilliant [Pride Network](#) for being on hand across our hospitals to show their support and speak to colleagues. Head [here](#) to find out more about our Staff Networks and how you can become a member.



Catch up with our Women's Network

Thank you to members and allies who attended our March meeting. We were joined by guest speaker Becky Neville, Organisational Development Practitioner, who provided us with an insightful discussion around the recent Staff Survey results. Catch up with the meeting [here](#), and to find out more about our Women's Network, head to our [intranet](#).



Rob Whiteman steps down as Chair

Rob Whiteman has stepped down as Chair of UHD and our Vice-Chair, Cliff Shearman OBE, will step up to acting Chair at this time.

Siobhan Harrington, Chief Executive, said:

“Rob has overseen our Trust at a very exciting but challenging time as we continue to care for our patients in parallel with our £500m transformation programme. I have greatly appreciated both his support and his challenge.”



Beverley Bryant appointed Chief Digital Officer for Dorset trusts

As part of the One Dorset Provider Collaborative (ODPC), University Hospitals Dorset, Dorset County Hospital and Dorset HealthCare are working together to strengthen the leadership of digital services to support patient care in Dorset. Last year UHD appointed Beverley Bryant as Chief Digital Officer (CDO) and the ODPC Board has now agreed that she will take this role for all three trusts.



Celebrate Admin Appreciation Day

Join us on Wednesday
23 April for Admin
Appreciation Day.

At UHD, we rely on our administration colleagues across the organisation.

We want to use this day to show our appreciation and gratitude for all that our administrators do and recognise their vital role in the NHS. A programme of events for the day is being arranged and we will share these across our communications.

Tina Ricketts, our Chief People Officer, will be hosting an online lunch event from 12.30pm to 1.30pm to celebrate all our admin colleagues - join us [here](#) and share what makes you proud of working in admin, or say how you would not be able to do your role without your admin colleagues.

However, we also want **you** to be involved. We are encouraging managers and supervisors to celebrate their colleagues and show their appreciation. And we want our admin colleagues to celebrate with each other. Please plan now for how you will mark the day:

- Big breakfast - meet early and take time before the day.
- Picnic lunch - bring a blanket, find an outside space, eat your lunch while sharing some time with colleagues.
- Cream tea - everyone bring in an item, or bake a cake.
- Open to all admin staff, take part in our free prize draw. Simply fill in the details on this form [here](#) and look out to see what prize you have won. There are numerous prizes up for grabs from free indoor golf vouchers, Abbotsbury Swannery ticket to Corfe Castle vouchers and much more.



▲ Endoscopy Admin Team



▲ Admin Day Child Health Team cake and chat



▲ Poole Medical Records Team

Please do send us pictures to communications@uhd.nhs.uk of you and your teams with the hashtag #UHDAdminProud so we can share as part of our celebration of colleagues and show your appreciation.

See Something, Say Something

Your Health and Safety Team has launched their 'Control of Contractor Safety Campaign'.

This is designed to help encourage and empower all of Team UHD to raise safety concerns seen on our sites that involve our contractors.

If you see something, say something by reporting it to us via a 'Staff/Other Event' LERN form. This will help us ensure we:

- improve safety and risk reduction
- reduces the chances of incidents that could endanger staff, patients, and visitors
- better communication and coordination
- prevent unauthorised or unexpected work that could disrupt hospital operations
- hold contractors accountable for any deviations, improving overall project quality



Save lives,
improve
patient safety



A focus on security at UHD

with the UHD Safety Crew



Join Stacey Fuszard,
our Head of Security on
25 April at 12.15pm

Search 'Learn at Lunch' on the intranet to join



Dorset Research and Improvement Event: Working in Partnership

Following on from the success of last year's BU-UHD annual research event, the 2025 event will take place on **Wednesday 23 April, 9am-5pm** in the Fusion Building at Bournemouth University's Talbot Campus. Places are limited so reserve yours asap by booking through [Eventbrite here](#).

The event will encompass a full day of presentations, workshops, and networking opportunities, and is designed to be of interest to staff from BU, Dorset NHS provider trusts and partner organisations.

Key note speakers include:



Professor Alison Richardson,
Head of Nursing Research, Academic Leadership and Strategy NHS England/Prof of Cancer Nursing and End of Life Care, at the University of Southampton.



Professor Kyla Thomas,
Clinical Director for West of England Clinical Research Network /Professor of Public Health Medicine at University of Bristol.

The all-day event is jointly hosted by **UHD, BU, Dorset County Hospitals, and Dorset HealthCare**, and is kindly sponsored by the **NIHR Wessex Experimental Medicine Network**.



Thinking about a PHD?

The next online drop-in workshops for colleagues interested in finding out more about potentially studying for a PhD at Bournemouth University, are taking place on:

- **12 May 9-10am**
- **2 June 10-11am**

Contact
BUPartnership@uhd.nhs.uk
to reserve a place.

BU public lecture hosted at UHD

A big thank you to everyone who joined us for our event with BU for the public on 'Building an NHS fit for the future'.

The event took place in the Education Centre at RBH and was opened by UHD Chief Executive, Siobhan Harrington, before handing over to an academic panel. Experts Professor Tom Wainwright (orthopaedics), Professor Vanora Hundley (midwifery and women's health) and Professor Lee-Ann Fenge (social work) shared their thoughts and experience on

what the future NHS looks like, and how we can make decisions today to help the NHS thrive into the future.

Professor Sarah Bate, who chaired the evening event, said: *"Our thanks go to our partners, UHD, for hosting our discussion - it is great to be able to work together with local healthcare partners to think about the healthcare needs of the region and how the university, and its research, may be able to support the NHS locally to deliver excellent care and support the wellbeing of our local community."*



£1.3m solar panel funding awarded to UHD

We have been awarded £1,368,761 to install further solar panels at UHD, saving £177k a year in energy costs and supporting investment into frontline care. It is part of a wider £100m package from Great British Energy, announced by the Department for Energy Security and Net Zero.

The grant will fund solar panels on multistorey car parks and will fully cover the cost of delivering these new panels. The solar panels are expected to generate 700,000 kWh each year, reducing energy bills by £177k per each year. The panels are guaranteed for 15 years meaning UHD will save at least £2.5m in energy costs over the life of the project. The installation will take place this summer and will contribute around 200 tonnes of carbon savings each year.



Sustainability and Carbon Manager, **Stuart Lane**, said:



“Along with our other solar panel projects, this funding will accelerate the pace at which we can meet the full potential of solar generated on our sites, meaning we are a step close to our net zero targets and redirecting energy costs to patient care.”

Choosing sustainable travel

Changing your habits or planning a new way to travel can be daunting, to remove this stress, please use our free [Personalised Travel Plan](#) Tool. Simply enter a few details on to the form and Mobility Ways will provide you with all the travel options available for your journey.

Don't forget to sign up to [Dorset NHS Liftshare](#). The app allows you to find colleagues easily to share a car commute journey with - membership is free, and all users can park in a prime spot on our hospital sites.

Our shuttle bus service is now available for everyone to use, find out more on our transformation pages to view the map and download the app. If you use MoreBus, please [click here](#) to receive discounted bus tickets.





Patient First

Provide excellent healthcare. Be a great place to work.

Patient First in practice

Delivering results

Our scorecards help us to understand, track and improve performance across the Trust. Our Trust scorecard is available for all staff to view via the intranet. If you need help accessing this information simply visit our [Patient First intranet pages](#) for a guide.

We are pleased to see some improvements within all of our [strategic themes](#) including:



Our People

Trust objective: Be a great place to work

Your annual values based appraisal is an important milestone within the year and provides an opportunity to discuss how things are going, receive feedback, establish future objectives and identify areas for improvement. We are pleased to see that 83% of you have recently had a meaningful appraisal. This is a 50% improvement on last year. We will focus on improving this further over the next year.



Population and System

Trust objective: See our patients sooner

Receiving timely care is critical for our patients. It improves their experience and outcomes. We are delighted to see strong performance in waiting times for patients referred with a suspected cancer, with over 75% of patients receiving a diagnosis or all clear within the 28-day national standard. Our elective specialties have also worked tirelessly to ensure the waiting times for planned care are shorter and are on track to make sure no patients will wait longer than 65 weeks for treatment at the start of the year.



Quality Outcomes and Safety

Trust objective: Save lives, improve patient safety

We want to be rated as the safest Trust in the country, and training is a vital part of delivering high quality care. A record 92% of staff have completed their patient safety level 1 training.

Training updates

We have listened to your feedback and improved the training on offer. Patient First For Leaders is now just one day, with optional masterclasses available. Patient First Improvement System training is now two days. To book onto our training, email patientfirst.admin@uhd.nhs.uk or visit our intranet pages for more information.



David's blog

with Dr David Broadley, Medical Director
Integrated Care (GP)

Springing forward: Running the marathon of health success

As we embrace the joys of spring, with its promise of growth and renewal, UHD remains in a season of transformation. Spring for me, always brings thoughts of marathons, with many of the country's leading races run in April. The London marathon is a great source of inspiration and holds some amazing memories (plus an annual opportunity to boast about beating Paula Radcliffe in her last competitive race). The atmosphere, resolution, individual journeys, personal stories, and fundraising are so uplifting.

One of the most significant achievements is the completion of the BEACH Building. Seeing Critical Care, Maternity, Neonatal and Emergency Gynaecology move in successfully, has been testament to years of meticulous planning before reaching a euphoric finish line. It has been incredible witnessing the first births in

this new 5-star unit. Seeing the broad smiles on staff faces and the gratitude of well-cared for patients, makes the years of graft worthwhile, as we round the final straight.

Running a marathon mirrors the commitment and determination shown by our staff. Much like the months of preparation and hard work that go into a race, each day at UHD is filled with dedication, resilience, and a drive to overcome obstacles for the benefit of our patients.



The completion of the BEACH Building has been the ultimate marathon. I want to congratulate each one involved, past, and present, in the success of this voyage. The closing of St Mary's Maternity Unit will

hold a great deal of emotions for many. My three children were born there, and it retains a special place in many of our hearts. However, now is a time to look forward and continue the path of transformation, ensuring that we bring patients, external stakeholders, and colleagues with us.



If you are running a spring marathon, good luck! Make sure you savour the day and take time to appreciate your achievement, while valuing the journey that has got you to the start line. If you bump into me, do stop to talk running, but be prepared to hear me waffle about recovery runs, tempos and 'fartleks'!

As spring blooms, it is a time to reflect on the progress made and look forward with excitement and optimism for the future. At UHD, we are running our own marathon - one of constant improvement and dedication to our patients, our community, and each other.

David

Life changing work

A bionic grandad, a Paralympic swimming hopeful and an army veteran who elected to have his leg amputated, a special TV series goes behind the scenes of our Dorset Prosthetics Centre and meets three patients whose lives have been changed by the skills, innovation and dedication of all those who work there...

The teams in our Dorset Prosthetic Centre at the Royal Bournemouth Hospital care for more than 900 patients. From babies and toddlers right through to centenarians, once they become part of this prosthetics community, they are supported for life.

A special three-part series with BBC South Today shone a spotlight on the service and introduced us to three people benefiting from the creativity and craftsmanship, as well as the psychological and therapeutic support, of the Dorset team.



Charlie Holford,

34, is a Dorset army veteran who describes

having his leg removed was one of 'the best days of his life'. Charlie suffered from complex regional pain syndrome following an accident while on military training and has now gone on to become an international athlete and cross fit gym owner.

[Watch it here.](#)



Isabella Haynes

from Wimborne has her sights set on the next paralympic games in LA. The

16-year-old freestyle swimmer has grown up without her right leg and her swimming ability was spotted by a scout two years ago. She has been supported by the Dorset Prosthetics Centre since she was born.

[Watch it here.](#)



And Dr Rob Mannion

is proof that age is no barrier to the latest technology. In the last few months the team has been working with 78-year-old 'bionic grandad' to fit the latest electric hand.

[Watch it here.](#)



You can see the TV episodes on **Charlie**, **Isabella** and **Rob** under the news section of our website: www.uhd.nhs.uk/news

We are experiencing exciting times for research and development here at UHD, with more opportunities to get involved in health research than ever before.



Our Bournemouth Research Hub, based at RBH, is part of a network of four linked sites (Bournemouth, Weymouth, Southampton and Portsmouth) together making up Wessex Research Hubs. First set up to run emergency public health vaccine trials during the Covid-19 pandemic, the hubs have gone from strength to strength, partnering with industry to run important health research with real potential to save and improve lives.

All this work relies on volunteers coming forward, and more than 4,000 people have taken part with us so far. Recent studies have included flu vaccines, shingles vaccines and most recently a norovirus vaccine study. We are grateful to all our participants.

and Care Research (NIHR). We will be an official [Commercial Research Delivery Centre, part of a national network, funded and supported by the NIHR](#). This will increase the range of studies we run, and mean we are looking for more volunteers than ever before.



Our hub also hosts the Dorset Clinical Trials Unit and the South West RDN Agile Delivery Team. This supports the overarching aim of regional health planners to make Dorset the

healthiest place to live. The Dorset Clinical Trials Unit sits alongside the UHD Research and Development department and provides management support for research investigators for:

- Development, delivery, and analysis of high-quality research.
- Contribution of evidence for improved healthcare outcomes for patients.
- Providing research informed services and treatments within UHD.



Now the hubs are entering a new era, as part of the National Institute for Health



Would you like to know more about research at UHD?
Save the date for our open day at the Bournemouth Research Hub on **20 May 2025**. More information will be advertised closer to the time.

Save our #NHSpound

Our Product and Efficiency Team works with our care groups to develop schemes to be more efficient and productive. If you see waste, let us know and we can look and support developing change for the better.

Please check out our [intranet page](#) or located under P via the intranet. You can also subscribe to a newsletter [here](#).

Tell us your waste by emailing **NHSPound@uhd.nhs.uk**.

Throughout these times of change, we can help identify waste within UHD together to ensure funds are used correctly.

Save

#NHSpound
Use wisely

#NHSpound
Invest

#NHSpound
Protect



Good news feed

A big thank you

We said a very fond farewell to Lin in March after a hugely impressive 47 years working as a nurse. Her colleagues described her as one of the most caring, hardworking nurses they know, and we couldn't be more proud of you. **Happy retirement, Lin.**



Striving for success

Congratulations to Consultant Podiatrist, **Joelle Baynham** from our Diabetes and Endocrine Team, who has been awarded a Fellowship of the Faculty of Podiatric Medicine from the Royal College of Physicians and Surgeons of Glasgow.

Joelle said: *"I am honoured to receive this fellowship. Diabetes foot ulceration carries with it a five year mortality which equals that of the five year mortality of all cancers. Loss of limb carries a five year mortality above this, with only lung cancer higher*. With diabetes diagnoses increasing, the personal and economic costs of complications will also rise unless we act now. I look forward to continuing to work at UHD to improve services for our local population."*

*Data from Armstrong et.al.2020

So long, Jane

More than 50 years ago our Head of Clinical Coding, Jane Ennis, started working in the NHS and at the end of March she hung up her various clinical and non clinical hats from over the years and retired.

Wishing you a warm **#TeamUHD** farewell, Jane, and thank you for all you have done over the decades.

Enjoy your retirement.

Happy retirement!



Supporting our patients and our NHS

Private Health UHD provides consultant led care over a range of specialities within UHD, with all income reinvested back into the NHS. We have seven single occupancy ensuite rooms in our Bournemouth Private Clinic (BPC), located on the first floor of the West Wing next to ward 11 at RBH.

Our patients are UHD patients and follow the same but accelerated pathway as an NHS patient. We have a [private patients policy](#) which supports these patients being seen within the NHS and by NHS employees.

Did you know that our staff working on the BPC are employed by the NHS? Meet the team [here](#).

Since we opened in April 2017, we have invested millions of pounds back into the Trust.

The money is reinvested back into the directorate of the speciality relevant to the patient's pathway. Our main streams of activity include ophthalmology, vascular, urology, radiology, gastroenterology, upper GI and colorectal.

“Everybody was extremely kind and thoughtful.”



“All staff were extremely kind and attentive. They explained everything - thank you!”

We also provide an ‘amenity bed’ offer at RBH - where a patient pays to stay on the private ward still under the care of the NHS, provided there is capacity and that the admission criteria is met. This also needs to be agreed with the consultant and team. The team will then see them as an outlier on the BPC ward.

Twilight Walk: Shine bright for patients with breast cancer

Grab your loved ones and join our most dazzling event, our Twilight Walk, as we join with crowds of people on **Friday 16 May** to create a brighter future for breast cancer care. Walk or run 3km, 5km or 10km along the Bournemouth seafront in a dazzling outfit, neon face paint or sparkles. [Sign up today.](#)



March for Men crowd made strides for prostate cancer patients

Over 317 people, our highest numbers yet, gathered underneath sunny skies to support prostate cancer patients treated at UHD. While the final total is still being counted, every pound raised will enhance the incredible care our prostate health services provide. Thank you to everyone who attended March for Men and the event's sponsors, Spetisbury Construction Limited and Oak Services. We can't wait to see even more of you in 2026!



Hello, Bonjour, Ciao and Hej!

Our new charity office has opened on the ground floor of the BEACH Building. Come over and learn how the Charity Team can support your department and patients

with exciting fundraising opportunities or how to apply for charity funding to enhance your service.

We're all about making a positive impact for our

hospitals - above and beyond NHS funding. So, don't forget to ask how you can get involved in our super fun events and challenges while you're in!

Bloomin' brilliant gardens



We're thrilled to share that two new charity funded gardens, designed for stroke patients and staff, have opened at the RBH. These green spaces are peaceful spots for people to unwind, reflect and enjoy a moment of tranquillity outdoors.

The ribbon was cut by James, who had a stroke in 2023 and was cared for on the unit. A thank you so much to all our supporters who fundraised for these spaces of healing and hope.



Hole-in-one for our smallest patients

Thanks to the hard work Bulbury Woods Golf Club in Poole, they have raised an incredible £1,160 to enhance care for babies treated in the Neonatal Intensive Care Unit as their charity of the year.

The inspiration for their hard work came from Mike Horlock, their captain for 2024 after his daughter was in the NICU for three months. Thank you team!



Sprint into action for a good cause

In June, cover some ground for those who need our support at the Poole Festival of Running, raising funds to support Poole Hospital. The event will see teams running a 5km relay format, with each runner racing a 5km course around the Poole Park. [Sign up here](#).

Don't let your love for the race cool off because Run Bournemouth kicks off in October. We have 11 spots available, so [sign up today](#).

If walking is more your speed, why not take your daily steps for our patient services moving into the BEACH Building? [Sign up for the 10k Steps Challenge](#) and raise funds for a team close to your heart.

Ex-SAS soldier with rare cancer gears up for epic cycle

In August, Bob Perry, a former SAS soldier and detective, is cycling up France's Mont Ventoux three times in one day to raise a whopping 10k for our cancer care and cardiology services.

Bob's mission is rooted in his journey of being diagnosed with Waldenstrom macroglobulinemia, a rare and incurable form of blood cancer, in 2015. A decade on from his diagnosis, Bob is excited to give back to UHD as a big 'thank you' for the amazing care he's received along his cancer journey. [Donate to their fundraiser here](#).



If you are interested in finding out more about how you can support the charity:

Follow @UHDCharity on  Facebook  Instagram and  X (Twitter) Visit [UHDcharity.org](https://www.UHDcharity.org), or contact the office on 0300 019 4060/8449



Let's talk about IT

Tracking medical records and notes at RBH

Are you using different tracking of Greenenotes and RBH codes? [Please find training guides on the IT training page on the intranet](#). You can also find refresher courses.

- For maternity notes (now at the BEACH Building) the location code should now be RMAT instead of PMAT
- The tracking code for returning all notes back to medical records is location Type RD or location code: RPREF

Any issues or questions with tracking, please call the Health Records, scanning bureau helpline on ext. **4739** (Monday-Friday)

Move to NHS.net - Change freeze

To ensure that the transition to NHS.net happens as smoothly as possible, we are pausing the creation of any new MS Teams or SharePoint sites until the end of May.

What does this mean for me?

You can continue to use all existing Teams and SharePoint sites and create channels within them. All other functionality within email, Teams, SharePoint, and OneDrive will remain the same. Check the intranet page here, for further information.

What happens next?

Continue to use your UHD email as normal, further guidance will be provided ahead of the switchover. [Click here to see our proposed plan and dates for the switchover](#).

If you don't already have an NHS.net account, one will be created for you. You will be emailed the details and given guidance on how to access it. At some point during the data copy period, you will start seeing your UHD data appearing in your NHS.net account. Users who already have an NHS.net account will receive further information in due course.

Electronic UHD Day Case Discharge

The UHD Day Case Discharge Summary summarises what treatment has been administered to a day patient upon discharge. A printable copy can be provided to the patient. A copy will be electronically transmitted to the patient's GP surgery and Dorset Care Record/ Hampshire CHIE. All forms should be looked at in a timely manner to ensure episodes are coded, but also that the clear communication happens with the GP and the patient.

Use black pen for records

Could we please remind you to use **ONLY black pen** when hand writing patient notes. The process

in Medical Records is that the default is we scan in black and white but as you can see below when the pen is blue it is mixed quality when it is scanned. The team will scan in colour, but this is a change in process and so puts the turnaround times at risk to cope with this type of variability.



IG Top Tips

Are you confident that you know the rules around sharing confidential patient data, and when you need to seek consent to share? Did you know that the fact that a person is a patient in the hospital is confidential, and should not be discussed with friends and family?

You can find some helpful guidance here:

[Consent and confidential patient information](#) and [Use and share information with confidence](#).





Let's talk about IT

Updates from the Transfusion Team

Using BloodTrack

Upgrade of BloodTrack software including blood fridge kiosks, laboratory processes and clinical area PDAs has rolled out across RBH and Poole. PDAs are once again able to print the labels associated with observations and other transfusion processes. For more information on training and competency assessment see [here](#).



Transfusion combined adult and paediatric prescription and record

[New transfusion prescription and record rolled out last year.](#)

This new combined adult and paediatric transfusion prescription must be used for all blood component prescriptions and is ordered via eProcurement document number UHD003.

The form is titled 'Adult Paediatric Transfusion Prescription and Record' and is divided into sections for 'Prescription' and 'Record'. It includes fields for patient details, transfusion type, and a table for recording transfusion events.

New leaflet available

Print our new 'advice for patients after a blood transfusion' [here](#). This leaflet ensures patients are informed they have had a blood component transfusion and that they may experience a reaction to this over the next seven days, which may be once they leave the hospital.



Meet our hospital governors

Want to find out more about the changes within our hospitals? Or does your family and friends? Meet our hospital governors across BCP over the coming months at our free events:

- 18 June - Charminster Library from 11am
- 18 September - Talk to Thursday Club at St. Saviours' Church



Get on yer bike!

Get in touch to get your bike serviced for free. If you suspect your bike may need replacement parts, Bike Fixed may be able to supply these, but they will incur a charge. If something is spotted which may need to be replaced, you will be advised about this at the time of the service.

- RBH - 16 April 9am-4pm
- Poole - 17 April 9am-4pm

A limited number of appointments are available on each day. To book, email travelteam@uhd.nhs.uk and please ensure you include a mobile number.

