

The Brief

June 2026



Spotlight on science

Page 15

Celebrating Team UHD on Biomedical Science Day

New scanning site takes shape



Page 5

Bringing Patient First to life



Page 6



Always look on The Brightside

Page 9

The Brief



Wednesday 10 June 2026 - spread the word

Please use this sheet to communicate the key messages from *The Brief*. Return your form to Siobhan Harrington, CEO, or email it to uhd.communications@nhs.net

Update	Shared?
<p>Transformation/update on the Coast Building – We are anticipating our phase 3 move will not happen until the end of this financial year, March/April 2027. Other projects, including the new Endoscopy Unit at Poole, are making good progress and on track. (Page 5).</p> <p>Clinical Vision of Flow – We've worked hard on improving our ED performance and are now looking at ways to reduce admissions as part of the Clinical Vision of Flow work with Dr Ian Sturgess. (Page 3)</p> <p>Lord Mann Review – Recently published, the review is focussed on tackling racism and antisemitism within the NHS, with recommendations to support our goal of making services safe for all patients, communities and colleagues. (Page 3).</p> <p>Always look on The Brightside – We'll be launching a new magazine for staff and volunteers soon to showcase the very best of Team UHD. (Page 9).</p> <p>NHS People Pulse – April's survey received over 700 responses, telling us that staff morale has improved and there has been an increase in colleagues feeling enthusiastic about their role. For a closer look at the results, see page 10.</p> <p>Spotlight on science – As part of our Biomedical Science Day celebrations, we spoke to colleagues about their broad and brilliant range of roles in pathology. Turn to page 12.</p> <p>Don't miss out on this year's Sustainability Fair: Join us on 24 June for stands, freebies, and activities. See page 19 for more info.</p>	

Staff questions or comments (continue overleaf where necessary):

Department:

Signed:

Date:

Your University Hospitals Dorset

An update from our Chief Executive, Siobhan Harrington



Welcome to the June edition of *The Brief*. What a few weeks of weather we've had here in Dorset! From relentless rain to soaring temperatures which added to the pressure across our hospitals over a bank holiday weekend. You were incredible at caring for our patients in such hot conditions, so thank you. And thanks to our UHD Charity for organising very welcome deliveries of ice creams too.



The busy few weeks we've had here at UHD have been echoed nationally too. We have a new Secretary of State for Health, James Murray MP. Chief execs across the country met him last week and his main message was 'the plan is the plan', meaning we continue with delivering the NHS 10-year plan. He told us he was pleased with the progress the NHS is making and he has a particular interest in digital and AI - which feels timely with all the digital developments here at UHD and across Dorset and Somerset.

We also saw the Lord Mann review published last week, focusing on tackling racism and antisemitism within the NHS, ensuring our services are safe for all patients, communities and colleagues. The review states we are not achieving that consistently and we all have much more to do. Part of the review also focuses on the display of politicised badges and symbols, and we now expect a period of engagement before the publication of national uniform guidance.

And just a few weeks before the Mann review, new guidance was released by the Equalities and Human Rights Commission stating that single-sex spaces - such as changing rooms and toilets - must be used on the basis of biological sex. This means transgender people should instead be offered a third or a gender-neutral space. We are navigating a path through this for UHD.

Alongside this, we are in full preparation mode for the next round of industrial action from our resident doctors, taking place from Monday 15 June to Friday 19 June.

All of this uncertainty and change makes it more important than ever for us to work together as Team UHD. We need to be having conversations about these difficult issues, especially against a fraught global backdrop. **All of us need to lean in to create a culture at UHD that makes it a positive and safe place to work for everyone.**

We are going to hold an online meeting for anyone from across

UHD to join. Our executive team will be there to listen. This meeting will take place at 12.30pm on 24 June and will be the first in a series - we want to hear from you and then plan together our response to come together as #TeamUHD.

I hope these sessions will be the start of a summer of conversations. I also encourage you to stop and think about what is good in your teams and what you do well - maybe we could all then say something positive in the conversations we're having with others?

For me, I'm pleased to see we have moved up the national league table by 17 points to joint 70th. This is testament to your hard work, especially during the last incredibly busy quarter of the year.

We also met our planned target for our 4-hour ED performance in May. This all forms part of the Clinical Vision of Flow work we are doing with Dr Ian Sturges who has challenged us to think what we could do better to reduce admissions in the first place. Colleagues are now writing their clinical vision following a workshop held in May and all of us are encouraged to think about small positive improvements, linking us back to the very essence of our Patient First methodology.



Having good flow across our hospitals also helps us financially. Our new Secretary of State likes the detail and is very focused on delivery and financial performance, which has become our reality in the NHS. While this is difficult, we all know there are things we could be doing differently that could help protect our NHS Pound - what I need you to do now is 'see it, and then say it' so we can be doing something about it.

Looking to our Coast Building, we always said by June we would have developed our level of confidence around potential completion dates. Unfortunately our confidence has not grown, and so we are anticipating our phase 3 move will not happen until the end of this financial year - March/April 2027. This is obviously very disappointing, but we want to complete the moves only when it is safe to do so. That doesn't mean we can hit the pause button - this is the time to sort out the tricky

issues, the workforce plans, and the other areas of preparation that are essential to getting this right. We also have many more service changes taking place this year as well as the opening of our Endoscopy Unit at Poole, so please keep the conversations active and support colleagues as their services start to transform.



▲ The new Endoscopy Unit at Poole is near completion

On the subject of support, it was great to shine a spotlight on our 600 volunteers as part of Volunteers' Week celebrations last week. We would not be able to care for our patients in the way that we do if it was not for the work they do, so thank you to you all.



Tomorrow is also our opportunity to shine the light on colleagues at our annual UHD Awards. Congratulations to everyone nominated - we had a record breaking number of nominations this year - and good luck to all those shortlisted.

Finally, this is Pride Month, and an opportunity to promote diversity, equity, inclusion and belonging - exactly why we need those important conversations more than ever. You can read more about our Pride Network and all our networks [here](#).

Thank you again for all that you do to care for our patients and for each other - let's keep talking.

Siobhan

Vital statistics May

- We saw **42,417** patients in our outpatient departments
- ...and an additional **8,372** virtually
- Carried out **1,682** day case procedures
- Supported the birth of more than **306** babies
- Attended to **15,936** patients in our emergency departments
- Cared for **221** patients at the end of their lives
- Started **224** patients on their radiotherapy journey

Thank you **#TeamUHD**

New scanning site takes shape

A project to increase outpatient scanning facilities in Poole is progressing well, with demolition of the old building completed and planning permission achieved in readiness for new units to be delivered this summer.

The updated Shaftesbury House facility will provide a new CT and MRI scanner in addition to the current scanners at Poole Hospital, with increased resources helping to reduce waiting times for patients.

The layout and patient flow has been approved by our imaging, radiology and operational teams, while a public consultation on the building's design colours took place recently, with our Capital Estates Team meeting staff and local residents during a series of events in Poole.

Shortlisted choices were sent to BCP's conservation and heritage teams for



consideration. The result is a bright and striking space that works for patients and staff.

Throughout June, the site team from Actiform will continue with groundworks and foundations ready to take delivery of the new units at the beginning of July, with the project due for completion later this year.



For the latest transformation news, head here: <https://intranet.uhd.nhs.uk/index.php/future>

'Ask Me': your questions answered

At our latest Ask Me - Transformation Special, colleagues answered some of your questions and shared updates on key developments across UHD. Here are a few takeaways from the session.

Other developments across our sites

The new **Endoscopy Unit at Poole Hospital** remains on track to open at the end of July.



In August, **Dermatology and Rheumatology services** will transition to a new hub-and-spoke model.

Shaftesbury House in Poole, part of our Community Diagnostic Hub, will soon have new scanning facilities.

Tringham House in Bournemouth will soon be used by some of our non-clinical teams. Staff are expected to move in later this year once building work is finished.



Travel update

The Travel Team is securing a new contract to keep the shuttle bus running and exploring options to open some services to the public to support it long term. There could be more routes added too, depending on demand. The shuttle bus will remain free for staff to use for the next two years.

You can watch the full recording [here](#).



Patient First

Provide excellent healthcare. Be a great place to work.



Click here to learn more

Bringing Patient First to life

One of our long-standing governors, Keith Mitchell, has been gaining first-hand insight into how staff are driving improvement across UHD.

Keith recently attended the two-day Patient First Improvement System training to learn how teams have been able to make meaningful changes in their wards and departments with the support and resources available.

With support from the Patient First Team, Keith also took the opportunity to go and see improvement work in action, visiting ITU and the Stroke Unit to attend their Improvement Huddles.



Keith said.

- “ Both examples demonstrate how different approaches can be successfully used to support continuous improvement and team collaboration.
- “ This has been an invaluable experience for me and really brings the training to life, seeing the direct impact of Patient First on frontline teams. A big thank you to colleagues in ITU and Stroke for arranging and supporting these visits, and for showcasing their excellent work.”



These visits highlighted the flexibility of the Patient First approach, with each team adapting it to suit their environment in the following ways:

- ITU is using a digital improvement board, enabling real-time visibility and engagement
- Stroke has implemented a mobile whiteboard, providing a practical and accessible solution for their team

If you're interested in learning more about how Patient First could support your team, or would like to explore setting up your own Improvement Huddle, email the Patient First team at uhd.patientfirst.admin@nhs.net.

Improvement starts with you

Patient First is a practical improvement approach that helps everyone working in the NHS make care safer and easier, whether you're patient-facing or working in a support or enabling role.

Day-to-Day Patient First Improvement System (PFIS) Training is a one-day course and is ideal if you already have Improvement and Driver Boards in your area (physical or virtual), and colleagues in your team have attended PFIS training previously.

On the day

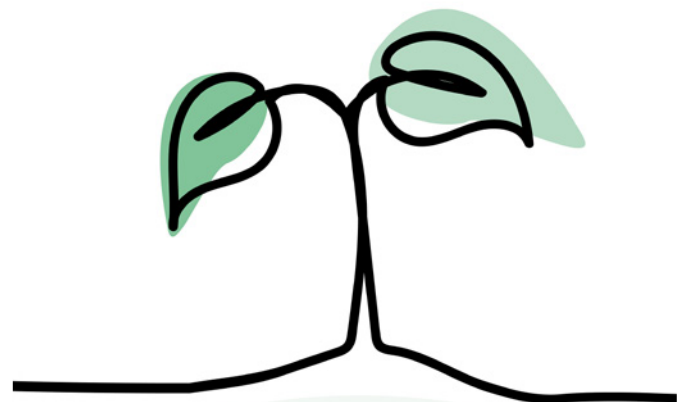
- 9am-4pm, with breaks included
- Lunch isn't provided, but the Fairway Café is open from 9am-2pm
- Hot drinks are provided - please bring your own mug if you have one
- Christchurch Hospital - Patient First Improvement Hub

Topics covered include

- Lean ways of working
- Identifying waste using the Waste Wheel
- Standard Work
- Visual Management
- Improvement Huddles
- Driver Boards
- 5S

If you're looking to build confidence in improvement and make everyday work easier, this training is a great place to start.

You can self-enrol via [ESR](#).
watch this [short pre-course video](#) before the training day.



People Promise

We are
**always
learning**

Why speaking up matters

Speaking up, and the work of our FTSU Team is a core pillar of our NHS People Promise

The role of the FTSU Team is to highlight the challenges and act as an early warning system of where failings might occur. They are also an ally and a critical friend that work in partnership across the organisation to encourage action and improve culture.

Over the past year, 462 staff members raised a concern with the FTSU Team. These concerns predominantly relate to behaviours, leadership, and management practices. Incivility and inconsistent handling of issues are significant contributors to staff dissatisfaction and reduced psychological safety. A further proportion of cases relate to process and system challenges, particularly during periods of merger, transformation, and organisational change, where uncertainty and communication gaps increase speaking up activity.

Anonymous reporting continues to rise, sitting now above national averages, indicating potential concerns around psychological safety for some staff groups.

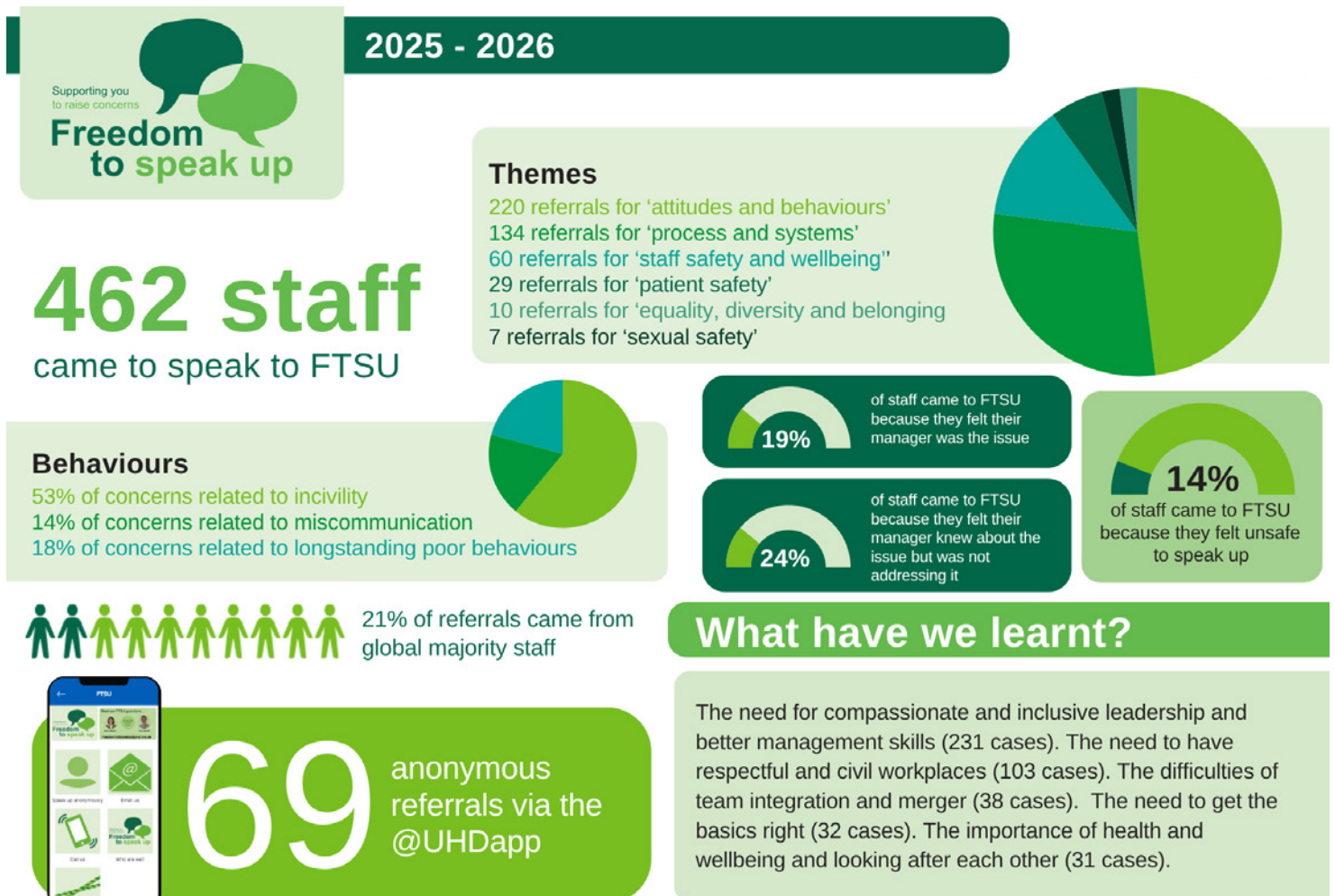
The voices using FTSU are female and between the ages of 36-55 years old. 21% described

themselves as global majority. Alongside our March 2025 WRES mapping template which showed 26.8% concerns raised by this staff group, this would suggest that the demographic profile of staff raising concerns through FTSU is representative of the wider workforce. The predominant theme raised by our global majority staff is also behaviours, as reported by 59 staff. This is followed by 20 staff members reporting issues with process and systems.

Our 2025/6 data, which was presented to the Trust board, highlights the critical role of effective leadership in creating safe speaking up cultures, the need for consistent and timely management of behavioural issues, and the importance of clear communication and psychological safety during organisational change. Strengthening these areas will be essential to improving staff experience, reducing harm to workplace relationships, and sustaining a positive speaking up culture going forward. Visit our [intranet pages](#) to find out more about FTSU and how you can create a safe to speak up culture within your team.



We each have **a voice that counts**



ALWAYS LOOK ON THE BRIGHTSIDE

At the end of this month, we'll be launching a new publication alongside *The Brief*. Here's what you need to know...

What is *The Brightside*?

A new magazine for staff and volunteers, shining the spotlight on news and achievements that showcase the very best of Team UHD. Inspired by the NHS People Promise, *The Brightside* will focus on stories that embody the following themes:

- We are compassionate and inclusive
- We are recognised and rewarded
- We have a voice that counts
- We are safe and healthy
- We are always learning
- We work flexibly
- We are a team

When will *The Brightside* launch and how often will it be published?

The Brightside will drop at the end of June to feature a roundup of our UHD Awards ceremony. Subsequent editions will be released alternate months to *The Brief* (so August, October and December for 2026.)

What will *The Brightside* look like?

Think of *The Brightside* as your glossy supplement to a Sunday newspaper. It will be packed with entertaining and inspiring features, latest news and interviews featuring colleagues from across UHD.

What content is best suited for *The Brightside*?

Anything around reward, recognition, celebration, and inspiration. It could be...

- Long service milestones or fond farewells/retirement celebrations
- Individual or team awards and accreditation
- Positive patient feedback for a team, department or service
- Staff Network campaigns and events
- New initiatives making a positive impact for teams and/or patients
- 'Team of the moment' and 'Get to know...' staff spotlights

We have so much brilliant news at UHD, and it's time to share those feel-good stories more widely. It's about not just making sure each voice counts, but is heard loud and proud.

The Brightside is here to celebrate what makes UHD so special... its people! Have a story to share? Email uhd.communications@nhs.net



People Promise



NHS People Pulse Results

April 2026



782
responses

Core metrics

71% said in their teams they support each other.
43.5% said they feel well informed about important changes.
47.6% said UHD pro-actively supports their health and wellbeing.

Celebrations (compared to January results)



4.7% more staff said they would recommend UHD as a place to work. Staff mood has improved, with a 5.3% increase of staff feeling more positive. There has been a 3% increase in staff feeling enthusiastic about their role.



Areas to improve (compared to January results)

There is a 3.3% decrease in staff feeling UHD pro-actively supports their health and wellbeing. There is a 3.1% decline in staff feeling well informed about important changes.

Feedback



Staff were asked for feedback for senior leadership teams. You said you would like the Trust to improve methods of communication. You asked for more visible leadership such as spending time visiting departments across the Trust, listening to and consulting with staff more. You also gave positive examples of supportive leaders, flexible working, strong team cohesion and appreciation of being thanked and recognised.



Focus: We are always learning

We asked 'What are the barriers to you having opportunities to learn and develop?' The most common answers were lack of time to participate, lack of clear career progression path, lack of support from management and lack of available funding. We will continue to listen to your experience, make changes and check in with you to measure progress.

Over the next quarter, we will focus on:

How can we show you that your voice is valued? You need to know the impact of your voice. We will improve how we share actions and celebrate success.

How can we improve Trust communication? We will equip leaders with the tools to communicate effectively with their team and share Trust updates.

How can we remove barriers to development? Improving awareness of opportunities and ensuring all staff are supported to take part.

For more information about NHS People Pulse at UHD, please email uhd.organisational.development@nhs.net.



Melanie's blog

with Chief People Officer, Melanie Whitfield



“It takes all sorts, to make a world”

A proverb we shorten in everyday conversation to simply “it takes all sorts”, which is on my mind as I reflect on the joy and challenges of helping everyone at Team UHD feel valued, developed and equipped to provide both amazing service to each other and the patients we serve.

Did you know there are over 350 careers in the NHS, which is a massive variety of professions, from care on our wards, clinical roles both patient facing and behind the scenes like our health care scientist community, catering and facilities, and a wide range of administrative and clerical staff all keeping our hospital running.



We come from many different backgrounds, of varying ages, beliefs, and nationalities, and we share a unifying goal which is to do good work. And yet with recent events I suspect some days it feels like we don't make it easy to do just that.

The NHS and UK government have been clear and uncompromising regarding HR protocols to tackle all forms of racism and antisemitism, with the adoptions of the Patient and Carer Race Equality Framework

ensuring care pathways are tailored to eliminate disparities and build trust with our ethnically patients. Alongside the introduction of the new employment standards, due out shortly and in compliment to the seven elements of the People Promise I spoke about last time, these are commitments to treat all staff with respect and create conditions we need to thrive. In addition, the recent Milburn report is a call to action regarding the employment and training of young people. As one of the UK largest employers, we have the opportunity to design and develop good work, shape careers, and influence our communities.



Alongside this guidance, colleagues may be aware of a number of changes as a result of the UK Employment Rights Act. While there is a lot to consider in the act, and colleagues may wish to look into themselves, key highlights which are already baked into our strong employment practises include:

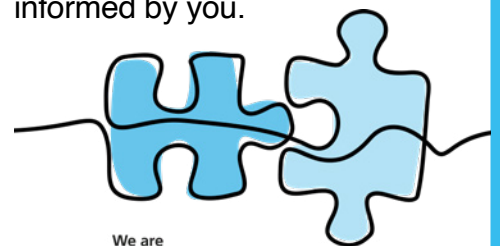
- paternity leave from day one
- enhanced statutory sick pay
- improved rights for bank and agency staff
- family friendly policies and union partnership

Might I just take that as cue to

add my public thanks to the People Services Team following our International HR Day, ‘leading change together’ on 20 May.

June is home to Volunteers Week, (a huge thank you to our volunteers here at UHD, which is now in excess of 600 incredible people), as well as Carers Week. With around one in three of us being unpaid carers for a relative or friend; this is something to really celebrate and give thanks to the many people who show compassion and care on a daily basis. There are many other upcoming events to commemorate including Learning Disability Week and UK Windrush Day, and July is also South Asian Heritage Month. This is just a snapshot, but I wanted to reflect on the many different views, preferences, backgrounds and diversity of our amazing community.

My final word is to the ‘**summer of engagement**’ that the People Services Team will shortly launch. We are keen to talk with staff about their experiences in their first year of work as still so many leave us within that timeframe. To those that are leading and managing teams; what would best support and enable you? And to all colleagues regarding your rest and changing facilities, let's talk about those Standards and the People Promise, as I'm keen to refresh our People Strategy, informed by you.



Melanie

SPOTLIGHT: on science

Biomedical Science Day, organised by the Institute of Biomedical Scientists (IBMS), celebrated its

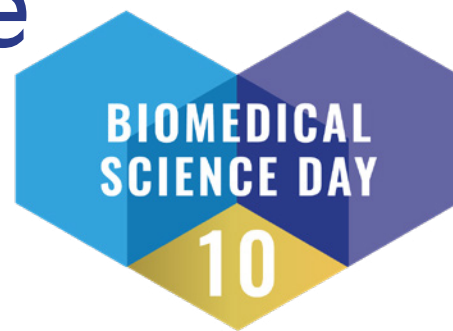
10th anniversary on 4 June.

This annual event serves to honour biomedical scientists and laboratory staff across the UK, as well as highlight the vital role of science in healthcare.

Biomedical scientists are often seen as the hidden backbone of our NHS, processing and analysing patient samples to underpin over 70% of all clinical diagnoses.

Their work directly improves patient outcomes by enabling rapid treatments, guiding personalised cancer therapies, and boosting health system efficiency.

We caught up with some of Team UHD's biomedical scientists and lab staff to find out more about their various roles...



CELEBRATING 10 YEARS
2017-2026



George Osborne

I work within blood sciences as an associate practitioner, helping to prepare and process patient



samples such as blood, urine and other body fluids.

My role involves centrifuging samples, loading them on to analysers, running quality control checks and helping ensure results are produced safely and accurately. I enjoy knowing that my work supports reliable test results, which help doctors diagnose, monitor and treat patients.

IBMS Day means recognising the vital role biomedical scientists and laboratory staff play in patient care. It is also a reminder of the importance of professional development, teamwork and the contribution pathology makes behind the scenes every day.

Sarah Joy

I work in biochemistry, and our team provide a 24-hour service, processing thousands of samples daily. My role as a biomedical scientist is to provide accurate results for clinicians and their patients.

I review and authorise patient results from our analysers, often contacting wards, GPs or the out of hours service for anything that requires urgent attention. I maintain analysers and troubleshoot quality control issues. I have responsibility for ensuring our reagent stock levels at Bournemouth can keep up with the ever-increasing demand for our services.

My favourite role is in the proteins section. We process smaller batches of samples, visually reviewing electrophoresis results and performing manual techniques with the aim of monitoring and diagnosing multiple myeloma, cryoglobulinaemia and other associated pathologies.

IBMS Day gives us the chance to be recognised as a vital part of each patient journey. We are usually hidden away, so it's a great opportunity to explain what we do for our patients. Maybe it will inspire people to join us!



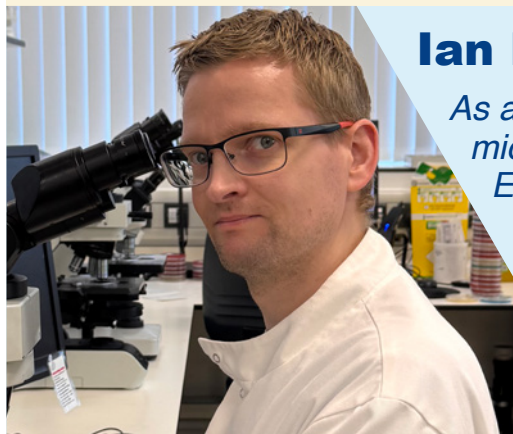
Angela Chilaka

I work in Immunology, and perform a range of immunology tests that support early detection, diagnosis and monitoring of patients with autoimmune diseases, allergies and immunodeficiencies. Although we don't see patients directly, I am always mindful that every sample represents a patient relying on us for accurate and timely results. I enjoy being part of a team that is always looking to improve, refine workflow, and support new methods to enhance patient care. IBMS Day is a great opportunity to recognise the dedication and expertise of the biomedical science profession, and I'm proud to be a part of it.



Ian Dissington

As a biomedical scientist in microbiology, I enjoy that microbiology combines problem-solving with science. Every sample is a puzzle that, when solved, can have real clinical impact. IBMS Day is a day to raise awareness of the profession. It shows the public that the results we provide are a combination of scientific expertise and teamwork, not machines and magic.



Marta Almeida

I am a specialist biochemist working in Cellular Pathology. I am responsible for overseeing the day-to-day running of the ImmunoHistoChemistry (IHC) laboratory at RBH. IHC is a method that uses antibodies to check for certain antigens in a sample of tissue. IHC is one of my favourite areas in the laboratory as we aid in the diagnosis of different cancer types and their origin. Through determining the stage and grade of the cancer we can determine the prognosis allowing the best options for treatment, and we can predict/monitor treatment response. Our work positively impacts patient care. As we are not patient facing, we are not always at the forefront of people's minds so this day helps to raise awareness of our profession and how our work positively impacts patient care.



Nathan Bourne

I'm the Pathology Governance and Quality Manager for UHD, and I enjoy assuring our patients and users that they are getting the best service from our laboratories. I enjoy IBMS Day because it puts a spotlight on biomedical scientists and the fantastic work that they do.





Karen Rees

I work in the Pathology Governance and Quality Team. My role is varied, and each day can be very different from the one before. On a typical day I will be delivering quality training and assessing staff competency, performing audits, preparing risk assessments, attending meetings, working with colleagues across multiple sites, monitoring pathology incidents, gathering quality metrics and much more. One of my favourite parts of my job is that I am one of the first people that new starters meet when they join Pathology as I love welcoming people to the team.

Sharon Chapman

I work in molecular pathology, in the flow cytometry section with various samples e.g. blood and bone marrow.

Primarily our work is about the identification of abnormal cell populations usually associated with haematological conditions, such as leukaemia and lymphoma. We also monitor residual disease in patients after treatment. Additionally, CD4+ T cell levels in HIV+ and immunocompromised patients are monitored as well as stem cell levels in patients undergoing stem cell harvest procedures prior to transplantation.

The thing I most enjoy about my job is helping patients as we treat every sample as though the patient is in our hands. IBMS Day is all about highlighting the importance of what we do for the patients and the part we play in their health journey. Taking time to shine a spotlight on the experts behind every test.



Over £2,600 raised after 180-mile trek

On Sunday 10 May, Trudi and Dawn from the Dorset Breast Screening Unit (DBSU) [wrapped up their jaw-dropping trek](#) from their home base in Poole Hospital to their final destination at Christchurch Hospital, visiting mobile breast screening units and iconic south coast sites along the way.

This amazing total will fund life-changing enhancements and advanced equipment for everyone supported by the DBSU Team, beyond what NHS funding can provide. It was special for us to be there at the finish line to congratulate Trudi and Dawn for going above and beyond (literally) for patients.



Want to complete a dream challenge and make a real difference for your team at UHD? Get in touch with the Charity team by emailing UHD.Charity@nhs.net, calling **0300 019 4060/8449**, or visiting our offices in Poole and RBH to get started!

Glitz, glam, and £5,830 raised for epilepsy services

Our Adult Epilepsy Services celebrated a dazzling donation that will enhance care for patients and their loved ones supported by the team, thanks to Bournemouth University's Come Dancing event!

The evening saw 21 competitors from the university's Dance Society take to the dancefloor to wow the judges. The Men's Football Society took home the glitterball trophy and generously donated their cash prize to support our epilepsy teams.

It was another beautiful chapter in our relationship with Bournemouth University and their students.



Pair take to the skies for children living with epilepsy supported by UHD

This September, Catherine and Reyes, members of Team UHD, will swap clinical scrubs for the clouds, taking on a thrilling wingwalk to raise life-changing funds for our Children's Epilepsy services. Strapped to the top of a soaring biplane, they will go sky high to support children and young people in Dorset who are living with epilepsy, cared for by the Poole Hospital-based team.



Let's help Catherine and Reyes smash their **£2,000** fundraising target for our Children's Epilepsy service. Show your support and donate through the following link:
www.gofundme.com/f/wing-walk-for-dorset-epilepsy-service

How charity funding has supported staff, enhanced care and made a difference

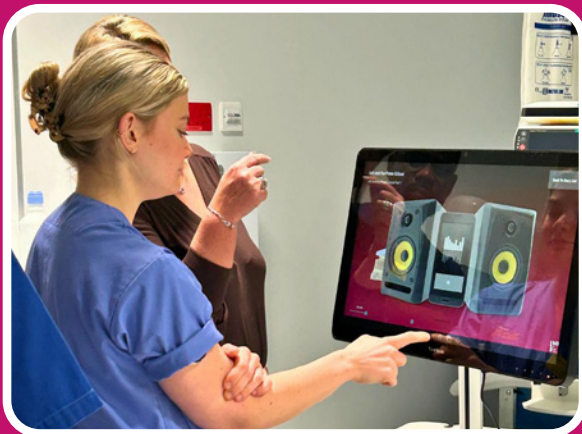
As your hospitals charity, we are here to fund the extras that transform University Hospitals Dorset, above and beyond standard NHS provision. Whether it's investing in staff development through conferences, team days and wellbeing support or enhancing patient care with state-of-the-art equipment and soothing spaces, your charity is here for you.

See our impact first hand in the infographic detailing charity funding applications (CFAs) approved from January to March.

RITA devices empower Critical Care team and calm patients

The Critical Care Unit (CCU) can feel overwhelming for patients and their loved ones, and around 80% of patients experience delirium during their stay.

Thanks to generous support from The Grace Trust, the Charity has been able to purchase two new RITA (Reminiscence Interactive Therapy Activity) devices. **These touchscreen units offer calming activities, music, games, and other engaging content to help soothe patients experiencing delirium or simply needing distraction.**



RITA can also play footage from different decades, helping patients reconnect with familiar memories. This often sparks natural conversations between staff, patients and their families, creating moments of comfort during a challenging time.

88 CFAs approved in January - March



Financial value of approved CFA's : **£1,192,921**

Have an amazing project in mind, want to access extra staff support or want to learn more about how your support for the charity makes a difference? We are here to help.

You can learn more about how to apply for charity funding on our Intranet page: <https://intranet.uhd.nhs.uk/index.php/charity>

'We have only had RITA for a few weeks, but already we can see patients enjoying the music and films. Relatives have also used RITA with their loved ones. It has helped to initiate conversation and gives a distraction from the day-to-day occurrences of the Critical Care unit. One lady was very quiet and unable to communicate but we found her favourite music on RITA and she was seen smiling, nodding her head to the music.'

Rachael Hopkins – Deputy Sister, Critical Care

Emergency Department Youth Workers Programme receives £5,000 grant

#Willdoes, a charity dedicated in memory of Dorset teen William Paddy, generously gifted a £5,000 grant toward the funding our ED Youth Workers Programme, which is provided in collaboration with the Office of the Police and Crime Commissioner and charity, No Limits.

These youth workers provide a meaningful bridge of support when children and young people in our community come into hospital in crisis, as victims of crime or having been involved in violence. And this gift will help the programme continue doing incredible work to break the cycles that bring young people to hospital.



It was a pleasure to welcome #Willdoes founder and trustee, Lesley Paddy, and Johanna Merry, #Willdoes trustee, to meet with our charity director Debbie Anderson, Dr Juliet Browning, consultant in our ED, and Paige, one of our youth workers.

Celebrating our resident doctors

We are thrilled to be funding this year's Resident Doctor Awards, a vibrant celebration of the remarkable resident doctors who bring skill, heart, and hope to every corner of UHD.

Taking place at the RNLI on Thursday 25 June, the event highlights individuals who lift others, elevate standards, and embody the very best of our future medical leaders.

These awards honour those whose compassion, resilience, leadership, and innovation shine brightly in

even the most demanding clinical moments. From transformative patient care to inspiring teamwork, teaching, and service improvement, each nomination is a story worth cheering for, and every award is a tribute to the extraordinary people shaping the future of healthcare.



If you are interested in finding out more about how you can support the charity:

Follow @UHDCharity on  Facebook  Instagram and  X (Twitter) Visit [UHDcharity.org](https://www.UHDcharity.org), or contact the office on 0300 019 4060/8449



Launch of new leavers form

A new form has launched on the UHD and IT Self Service Portal to help ensure safe and timely removal of access when a colleague leaves the Trust.



The 'UHD Leavers form' must now be completed for all leavers before their last working day by either the leaver's line manager, or the leaver (where appropriate).

Doing this in advance supports timely processing and prevents delays.

The leaver's line manager will also receive an email notification prompting completion of the form.

Submitting the form ensures that IT accounts and access to UHD systems are disabled promptly when someone leaves, supporting:

- information governance and security
- safe access management
- reduced risk of accounts remaining active unnecessarily

You can access it through [this link](#) and via **Managed Bookmarks > Workforce Systems > Electronic Forms** (eForms Portal).

If a colleague is moving roles within UHD, continue to use the existing movers eForm as normal.

ICE Paperless Programme - Rollout Across the Trust

Digital requesting and reporting using ICE has been tested and worked well, so it is now rolling out across the whole Trust. This is a major milestone in transforming how we request and sign off diagnostic tests at UHD, helping to improve patient safety, reduce delays, and give clinical teams faster, real-time access to results.

ICE is now the main system used to request and sign off test results in Haematology, Biochemistry, Immunology, Microbiology, Radiology, Cardiology, and Endoscopy.

How is your area doing?

You can check the [ICE dashboard](#) to see how well your team is doing and where you can improve.

New equipment is coming

Over the next few months, new equipment will be delivered to help with digital requests. Check the [rollout plan](#) to see when your area will get it.

What about current equipment?

You can still use your current equipment. If something is not working properly, report it to the IT Service Desk.

Don't forget your training

Make sure you're up to date by reviewing the new [SOP](#) and completing your [EPR and ICE](#) training if you haven't done it yet.



IG Top Tips

It's appraisal season!

Now is a great opportunity to make sure your Information Governance (Data Security Awareness) training is up to date, and that you have a 'Green Brain'.

You can access the training via the BEAT VLE training portal, or book onto a face-to-face session at RBH or Poole. More information is available on the intranet [here](#).

We are **always learning**



Learn at Lunch: How our Patient Safety Partners support us at UHD

25 June at 12noon

Join Tash Sage, Head of Patient Safety, and our Patient Safety Partners to find out more...



See the intranet for the Teams link

We are **always learning**

Don't miss the UHD Sustainability Fair

Join us on 24 June for stands, freebies, and activities from 10am-3pm in and around the marquee at RBH.

Come test your skills with the waste segregation game, speak to suppliers about the sustainability initiatives and projects we have going on at UHD. Dave from Bike Fixed will be available to sort your bike out and send you away with some bike maintenance goodies.

More details to be found on our UHD Sustainability Fair intranet page.

