

# Getting to Hospital from 1 July 2019

Are you a patient registered with a GP  
in Dorset?



Do you think that you need help from the NHS to get to a hospital because you have a health condition that makes it difficult for you to use routine transport (cars/trains/buses/taxis/wheelchair-taxis)?



If yes, please call the **Patient Transport Advice Centre on 01278 727457\*** between 8.30 am and 6.30 pm Mon to Fri. Please **have your NHS number and appointment details ready.**



The NHS staff there will ask about your needs and, if you are eligible, will book your transport with E-zec Medical. E-zec Medical will then confirm your arrangements directly with you.



If you are not eligible, the NHS advice centre staff will be able to suggest other means of transport for you to get to your appointment.

*\*Calls to the advice centre will be charged at the standard geographical call rate and be recorded and monitored for training.*

Part of

**Our   
Dorset**